

TELEPHONE SCAM REPORTING FORM

This form is only for reporting telemarketing and robocall scams. Telemarketing is when an entity uses a telephone call or text message to contact a call recipient. Robocalls are telephone calls that play a recorded message when you answer or when it goes to voicemail.

The Telephone Scam Reporting Form will be used to obtain information to assist our office identify potential telephone scammers. Our office generally will not respond to Telephone Scam Reporting Form submissions. However, you may be contacted in the effort to ascertain additional information if our office sees a pattern in complaints that indicates businesses and individuals are making calls in violation of the law.

If you have a complaint regarding another type of unwanted call, consumer issue, or seek additional information, use our consumer complaint form on our website: <https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>. See our File a Complaint resource page here: <https://www.atg.wa.gov/file-complaint>, for more information about our consumer complaint services and process.

If you want to reduce the number of unwanted robocalls and telemarketing calls you receive, register your telephone number with the Federal Trade Commission's National Do Not Call (DNC) Registry at donotcall.gov.

* Required Information

Your Information

*Last Name: _____ *First Name: _____ Middle Name: _____

Address: _____ *City: _____ *State: _____ *Zip: _____

Contact Phone: (____) ____-____

Alternate Phone: (____) ____-____

E-Mail Address: _____

Call Information

*Did you receive a telephone call or a text? ☐ Call ☐ Text

*If you received a telephone call, was it a live caller or a recording? ☐ Live Caller ☐ Recording

*What is the telephone number that received the call or text? (____) ____-____

Was the telephone number that received the call or text registered with the federal Do Not Call registry at the time the call was received? ☐ Yes ☐ No ☐ I Don't Know

Is the telephone number that received the call or text a landline or mobile phone? ☐ Landline ☐ Mobile

Is the telephone number that received the call or text a business or residential number? ☐ ☐ Business Residential

*What is the Telephone Service Provider of the telephone number that received the call or text? (e.g. Verizon, AT&T, T-Mobile, etc.) _____

*What date did you receive the call or text? _____

*What time did you receive the call or text? Please give the exact time. _____ ☐ Unknown

*What telephone number displayed on your caller ID when you received the call or text? (____) ____-____ (If we gather enough information about this caller from you and other Washington consumers, we may be able to identify the entity that is perpetrating this calling campaign.)

If a name or message was displayed on your caller ID, what name or message was displayed? _____

Describe the content of the recorded message or text that you received. _____

MAIL COMPLETED FORMS TO

Washington State Attorney General's Office

ATTN: Anti-Robocall Task Force

800 5th Ave., Suite 2000

Seattle, WA 98104