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By Consumer Protection at 11:44 am, Aug 17, 2020



Pacific Northwest
University of Health Sciences

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PNWU.edu

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Attorney General Bob Ferguson
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100

ATTORNEY GENERAL
STATE OF WASHINGTON
@SE/OLYMPIA

August 7, 2020

Dear Mr. Ferguson:

This letter is to inform your office about a security breach notification sent on behalf of Pacific Northwest University of Health Sciences (PNWU), pursuant to H.B. 1071.

1,122 Washington residents were impacted and notified via email on August 7, 2020.

The personal information that we believe was accessed by unauthorized individuals includes first and last name, and full date of birth. PNWU student ID #s were also included in about half of those impacted.

We were notified of the breach of our third-party alumni and donor database system, Blackbaud, on July 16, 2020. In the information they have shared, the breach occurred in their system between February and May 2020. A full description of the incident is available on Blackbaud's web site: <https://www.blackbaud.com/securityincident>.

Please let me know if you have any questions or concerns.

A handwritten signature in blue ink, appearing to read "Jameson Watkins".

Jameson Watkins
Chief Information Officer
Pacific Northwest University of Health Sciences
jmwatkins@pnwu.edu
509-249-7719 (office)
816-813-4811 (mobile)

Watkins, Jameson

From: Jameson Watkins <jmwatkins@pnwu.edu>
Sent: Thursday, August 6, 2020 3:29 PM
To: Watkins, Jameson
Subject: Blackbaud Data Security Incident



Dear {First name},

I am writing to notify you of a data security incident that involved some of your personal information. One of our third-party service providers recently experienced a data breach.

Cybercriminals targeted Blackbaud, a widely used software provider which works with PNWU and many nonprofits to support fundraising and engagement efforts. Due to our encryption practices, no credit card data, banking information, social security numbers, or passwords were affected. However, some of your personal information -- including your first and last name and date of birth -- may have been compromised. A full description of the incident is available on [Blackbaud's website](#).

Based on their research, Blackbaud and law enforcement officials believe that no data went beyond the cybercriminal. Nonetheless, they have hired a third-party team of experts to continually monitor for it as an extra precautionary measure. We remain in regular contact with Blackbaud regarding the details of this incident and will continue to monitor their response. In the meantime, we are actively taking steps to reduce any future risk by ensuring personal identifiable information that is not necessary is removed across all university systems.

We sincerely apologize for this incident and regret any inconvenience it may cause you. As more detailed information about the incident becomes available, we will follow up with anyone we believe may have been directly affected.

If you have any immediate concerns or questions, I encourage you to contact me directly.

Jameson Watkins
Chief Information Officer
Pacific Northwest University of Health Sciences
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509-249-7719

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