

OFFICE OF LEGAL AFFAIRS**MICHAEL J. DISIENA**
Acting General Counsel

August 16, 2020

VIA E-MAILAttorney General Robert Ferguson
Office of the Attorney General
1125 Washington Street, SE
PO Box 40100
Olympia, WA 98504-0100
E-mail: SecurityBreach@atg.wa.govRe: Notification of a Data Security Incident

Dear Attorney General Ferguson:

I am writing to notify you about a data security incident involving the personal information of 4,069 Washington residents.

In late July 2020, our office was contacted by Blackbaud, a data management vendor that Excelsior College contracts with for fundraising and alumni engagement, about a data security incident that took place at Blackbaud in May 2020. Specifically, we were informed that the data security incident may have involved alumni personal information including contact information, date of birth, student identification number, and information regarding their relationship and donation history with Excelsior College. The incident did not involve Social Security numbers, full credit or debit card numbers, or bank account information.

Upon notification of the data security incident, Excelsior College sent the enclosed notification to the impacted residents of Washington informing them of same, and our commitment to monitor the situation closely.

If you have any questions or concerns, please contact me at MDisiena@excelsior.edu or 518-608-8439.

Sincerely,

Michael J. DiSiena, JD
Acting General Counsel

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Dear Member of the Excelsior Community,

Excelsior College was just recently informed of a May 2020 security incident at Blackbaud that may have involved information we maintain about you in our electronic records. Blackbaud is a leading data management vendor that Excelsior, as well as a wide number of other colleges, universities, and nonprofit organizations, contracts with for fundraising and alumni engagement.

Importantly, credit card information, bank account information, or social security numbers, were not accessed. We have determined, however, that the file accessed may have contained your contact information, date of birth, student identification number, and a record of your relationship with Excelsior, including your giving history. You can learn more about the incident by visiting <https://www.blackbaud.com/securityincident>.

Blackbaud has indicated that, based on the nature of the incident, their research, and a thorough third-party investigation involving law enforcement, there is no reason to believe that data went beyond the cybercriminal, was or will be misused, or will otherwise be made publicly available. While this security incident may be low risk for data exposure, we nonetheless encourage you to monitor and report any suspicious activity or suspected identity theft to the proper law enforcement authorities.

You can obtain more information about fraud alerts and security freezes from the Federal Trade Commission. Additional security services are offered by credit reporting agencies such as Equifax and TransUnion. Contact information has been provided below:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
(T): 202-326-2222
<https://www.ftc.gov>

Equifax Information Services
P.O. Box 740256
Atlanta, GA 30374
(T): 800-685-1111
www.equifax.com

TransUnion
555 W. Adams Street
Chicago, IL 60661
(T): 888-909-8872
<https://www.transunion.com>

Please be assured that we are committed to the security and privacy of our community's data. We will continue to monitor this situation closely. Should you have any questions or concerns, please contact us at development@excelsior.edu.

Thank you for your support,



Dawn Gerrain
Chief Marketing and Business Development Officer



Saul Morse
Chief Technology Officer