



Rob McKenna  
**ATTORNEY GENERAL OF WASHINGTON**  
800 Fifth Avenue #2000 • Seattle WA 98104-3188

October 26, 2009

Elizabeth Hyde  
[REDACTED]

John Woodring  
Attorney at Law  
[REDACTED]

**Re:** In re: Tenino Estates  
Elizabeth Hyde, Complaint #322118

Dear Mr. Woodring and Ms. Hyde:

With this letter, I offer the confirmation of the resolution of the below listed issues:

- (1) *RCW 59.20.070(2) – Restricting tenant’s freedom of choice in purchasing goods or services*
- (2) *RCW 59.20.060(1)(a) – Additional charges to be paid by tenant must be included in the rental agreement and be signed by the parties*
- (3) *RCW 59.20.050 – Improper Waiver of Year-Long Term*

Regarding item (1) above, in her letter dated August 7 to Theresa Janzen, Ms. Hyde reported having removed the blankets in question thus this issue is deemed moot.

Regarding item (2) above, Ms. Hyde accepted Ms. Janzen’s offer of a \$25 credit in her letter dated August 7. This issue is now resolved.

Regarding item (3) above, Ms. Hyde did not complain about the term of her lease, so this issue is closed.

If you have questions, please direct them to me. Thank you for your cooperation.

Sincerely,

Cathie Caldwell, Manager  
Manufactured Housing Dispute Resolution Program  
206-389-2106

cc: Theresa Janzen

