



Rob McKenna
ATTORNEY GENERAL OF WASHINGTON
800 Fifth Avenue #2000 • Seattle WA 98104-3188

September 17, 2010

SENT VIA U.S. MAIL

Hedy Hammond
[REDACTED]

RE: Notice of File Closure, Rainforest Mobile Home Park
MHDRP Complaint No.: 357790

Dear Ms. Hammond:

Thank you for participating in the Manufactured Housing Dispute Resolution Program (MHDRP). After discussions with all parties involved in this matter, our office has determined that the dispute resolution process has produced its intended results. The purpose of the MHDRP is to facilitate communication between mobile home park landlords and tenants and ensure compliance with the Manufactured Housing Landlord-Tenant Act, RCW 59.20. At this time, we believe these goals have been met regarding the trees you complained about.

In your complaint to this office, you expressed concerns regarding several trees on the edge of your rented lot and in common areas at the park that you believed were threatening your safety. You brought on arborist Patrick Wakefield to perform an independent professional assessment of the dangerousness of the trees around your rented lot and throughout the park. The park also requested an independent professional assessment from arborist James Causton.

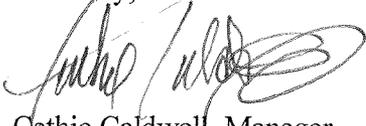
We understand that in response to your complaint, Rainforest Mobile Home Park recently removed four trees classified by Mr. Causton as "high risk" in addition to several others including one behind your home and two behind Unit #1.

We believe that Rainforest Mobile Home Park's has complied with its duty in removing the trees identified as high risk by an I.S.A. certified arborist. Because we believe that this investigation has produced satisfactory results, we are closing our file on this matter.



Thank you for participating in with the MHDRP's investigation. Please let me know if you have any additional questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Cathie Caldwell", with a large, stylized flourish at the end.

Cathie Caldwell, Manager
Manufactured Housing Dispute Resolution Program
206-389-2106



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SENT VIA U.S. MAIL

Donald Rasmussen



RE: Notice of File Closure
MHDRP Complaint Nos.: 322595 & 357790

Dear Mr. Rasmussen:

Thank you for participating in the Manufactured Housing Dispute Resolution Program (MHDRP). After discussions with all parties involved in these matters, our office has determined that the dispute resolution process has produced its intended results. Because we believe that the complainant's concerns regarding the trees and roads have been addressed to this office's satisfaction, we are closing our file on these matters.

In an effort to demonstrate your good faith efforts to the complainants, I have shared with Ms. Rubio your intent to repave the roads in concrete next year.

Thank you for participating in with the MHDRP's investigation. Please let me know if you have any additional questions or concerns.

Sincerely,

Cathie Caldwell, Manager
Manufactured Housing Dispute Resolution Program
206-389-2106

