



Bob Ferguson

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October 16, 2017

SENT VIA US MAIL

Carol A Donovan
5005 Fir Street
Blaine, WA 98230

Birch Bay Resort Park
Attn: Kevin Olsen
8080 Harborview Road
Blaine, WA 98239

**RE: Administrative Closure of MHDRP Investigation Matter Nos. 508253, 514248, 514249
Carol A Donovan and Birch Bay Resort Park**

Dear Carol Donovan and Birch Bay Resort Park:

On June 14, 2017, Carol A Donovan (Donovan) filed a complaint (number 508253) against Birch Bay Resort Park (Birch Bay) with the Manufactured Housing Dispute Resolution Program (the Program), alleging violations of the Manufactured/Mobile Home Landlord-Tenant Act, RCW 59.20, including, but not limited to maintenance of utilities. In response to Donovan's complaint, the Program contacted Birch Bay in an attempt to facilitate negotiations between the parties and resolve the dispute through an informal dispute resolution process. However, the parties were unable to negotiate a resolution. The Program, therefore, concluded that an agreement could not be reached and informed the parties on September 7, 2017 that it would conduct a formal investigation pursuant to RCW 59.30.040.

On September 6, 2017, Carol A Donovan (Donovan) filed two complaints (numbers 514248 and 514249) against Birch Bay Resort Park (Birch Bay) with the Manufactured Housing Dispute Resolution Program (the Program), alleging violations of the Manufactured/Mobile Home Landlord-Tenant Act, RCW 59.20, including, but not limited to the lease agreement, rent increase, moving water under home and maintenance of utilities. In response to Donovan's complaint, the Program contacted Birch Bay in an attempt to facilitate negotiations between the parties and resolve the dispute through an informal dispute resolution process. However, the parties were unable to negotiate a resolution because Birch Bay declined dispute resolution services. The Program, therefore, concluded that an agreement could not be reached and



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informed the parties on October 9, 2017 that it would conduct a formal investigation pursuant to RCW 59.30.040.

During the course of the Program's formal investigation, Donovan informed the Program that she moved out of Birch Bay.

Therefore, the Program will not be issuing a Notice of Non-Violation or a Notice of Violation. The Program will close the complaints, numbers 508253, 514248 and 514249.

We appreciate your cooperation with the Program's investigation. The matter is now closed.

Sincerely,



SHIDON AFLATOONI
Assistant Attorney General
206-516-2984