



**Bob Ferguson**  
**ATTORNEY GENERAL OF WASHINGTON**  
Consumer Protection Division  
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March 17, 2017

**SENT VIA CERTIFIED MAIL AND EMAIL**

Glen and Beverly Ouellette  
9101 Steilacoom Rd. SE, #20  
Lacey, WA 98513  
glenao@comcast.net

Washington Land Yacht Harbor  
Michael Plympton  
c/o Mary Ann Strickler  
303 Cleveland Ave SE #201  
Tumwater WA 98501

**RE: Administrative Closure of Glen and Beverly Ouellette's Complaint against  
Washington Land Yacht Harbor  
MHDRP Complaint No. 458068**

Dear Mr. and Ms. Ouellette and Mr. Plympton:

On December 3, 2014, Mr. and Ms. Ouellette filed a complaint against Washington Land Yacht Harbor (WLYH) with the Manufactured Housing Dispute Resolution Program (the Program) alleging that WLYH was charging an improper fee. The Program contacted WLYH in an attempt to facilitate negotiation between the parties and resolve the dispute through an informal dispute resolution process. However, the parties were not able to negotiate a resolution. The Program, therefore, concluded that an agreement could not be reached and informed the parties it would conduct a formal investigation.

Following a review of the evidence the Program does not see a dispute that would fall within the Manufactured/Mobile Home Landlord-Tenant Act. Therefore, the Program will not be issuing a Notice of Non-Violation or a Notice of Violation. The Program will close the complaint.

We appreciate your cooperation with the Program. This matter is now closed.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Steele", with a stylized, flowing script.

JENNIFER S. STEELE  
Assistant Attorney General  
(206) 389-2106

JSS:pjd