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April 20, 2016

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Friendly Village Mobile Home Park
Walter H. Olsen Jr.
Olsen Law Firm, PLLC
205 S. Meridian
Puyallup, WA 98371

**RE: Administrative Closure of Complaints against Friendly Village of Redmond
MHDRP Complaint Nos. 465994, 469264, 469259, 467451, 467086, 466814, 466810,
466809, 466485, 466385, 466213, 466811**

Dear Friendly Village Tenants and Mr. Olsen:

From May 7, 2015 through July 16, 2015, twelve tenants filed complaints against Friendly Village of Redmond (Friendly Village) with the Manufactured Housing Dispute Resolution Program (MHDRP) alleging that Friendly Village violated the Manufactured/Mobile Home Landlord-Tenant Act, RCW 59.20, by failing to maintain a park amenity, the swimming pool.

The MHDRP contacted Friendly Village in an attempt to facilitate negotiation between the parties and resolve the dispute through an informal dispute resolution process. However, Friendly Village failed to respond to the MHDRP's communications and the MHDRP, therefore, concluded that an agreement could not be reached between the parties. As a result, the MHDRP informed the parties it would conduct a formal investigation pursuant to RCW 59.30.040.

After the investigation was opened, several tenants informed the MHDRP investigator that the swimming pool was repaired. The MHDRP investigator visited Friendly Village and observed that the pool appeared to be clean and in working order. Therefore, the MHDRP will not be issuing a Notice of Non-Violation or a Notice of Violation. The MHDRP will close the complaints.

We appreciate your cooperation with the MHDRP's investigation. These matters are now closed.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer S. Steele', written over a horizontal line.

JENNIFER S. STEELE
Assistant Attorney General
(206) 389-2106

JSS:cdb