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January 12, 2016

SENT VIA CERTIFIED MAIL AND US MAIL

Mamie Metz
c/o The Firs
426 Lilly Rd NE
Olympia, WA 98506

Bradley Metz
c/o Garden Courte Memory Care Community
626 Lilly Rd NE
Olympia, WA 98506

Colonial Estates
c/o Swanson Law Firm
908 Fifth Ave. SE
Olympia, WA 98501

RE: Administrative Closure of Bradley and Mamie Metz Complaint against Colonial Estates
MHDRP Complaint No. 452377

Dear Mr. and Mrs. Metz and Ms. DeTray:

On August 5, 2014, Bradley and Mamie Metz filed a complaint against Colonial Estates with the Manufactured Housing Dispute Resolution Program (MHDRP). The Metzts alleged that Colonial Estates violated the Manufactured/Mobile Home Landlord-Tenant Act, RCW 59.20, by failing to maintain a retaining wall and in regards to responsibility for swale upkeep. The MHDRP contacted Colonial Estates in an attempt to facilitate negotiation between the parties and resolve the dispute through an informal dispute resolution process. However, the parties were not able to negotiate a resolution regarding the maintenance of the shed and the MHDRP, therefore, concluded that an agreement could not be reached between the parties. As a result, the MHDRP informed the parties it would conduct a formal investigation pursuant to RCW 59.30.040.

The MHDRP investigator has since learned that the Metz family sold their home in Colonial Estates and no longer reside there. Therefore, the MHDRP will not be issuing a Notice of Non-Violation or a Notice of Violation. The MHDRP will close the complaint.

We appreciate your cooperation with the MHDRP's investigation. This matter is now closed.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer S. Steele", written in a cursive style.

JENNIFER S. STEELE
Assistant Attorney General
(206) 389-2106

JSS:cdb