



Rob McKenna
ATTORNEY GENERAL OF WASHINGTON

Consumer Protection Division
800 Fifth Avenue, Suite 2000 • Seattle, WA 98104 • (206) 464-6686

2/20/2009

Mr. Michael Donahue
Sundance Home Park

RE: Araseli G Valdez
File #: 324909

Dear Mr. Donahue:

Thank you for your recent response regarding the Complainant listed above. As a result of our conversation on January 29, 2009, it is my understanding that Sundance Home Park has agreed to make the necessary adjustments to the water bills, dated July 2, 2008 and August 2, 2008, which were in question due to the large increase in cost, in order to resolve the issue without our office having to proceed with a formal investigation.

The resolution in this matter resulted from taking the average costs of all the water bills issued to Ms. Valdez during 2008, with the exception of the two bills in question (July and August), where the average bill was \$32.88. As a result the Park credited the two bills in question: 1) the July 2, 2008 water bill in the amount of \$196.00 was credited \$-163.12, leaving a balance of \$32.88, and 2) the August 2, 2008 water bill in the amount of \$90.00 was credited \$-57.12, leaving a balance of \$32.88. The sum of these two adjusted bills is \$65.76, which is to be paid by the tenant.

With this resolution and agreement between Sundance Home Park and Ms. Valdez, we will be closing both the complaint filed by Ms. Valdez and the formal investigative matter that was opened by our office. If you have any further concerns regarding the issues raised in this complaint, please contact me. Again, thank you for cooperation in this matter.

Sincerely,

AMANDA L. PHILIPS
Compliance Specialist
Manufactured Housing Dispute Resolution Program
(206) 464-6816

cc: Araseli Valdez
Chris Cain, On-Site Manager