



MANUFACTURED HOUSING DISPUTE RESOLUTION PROGRAM

COMPLAINT FORM

This Form may also be submitted online at <https://fortress.wa.gov/atg/formhandler/ago/MHLTComplaintForm.aspx>.

PROGRAM OVERVIEW

An aggrieved party may file a complaint with the Attorney General’s Manufactured Housing Dispute Resolution Program (the Program) alleging violations of the Manufactured/Mobile Home Landlord Tenant Act, RCW 59.20. Pursuant to RCW 59.30, the Program may facilitate negotiations through its dispute resolution process and attempt to assist the parties to resolve the alleged violations in compliance with RCW 59.20. If the parties are unable or unwilling to resolve the alleged violations, the Program may further investigate and may issue a written determination regarding whether a violation of RCW 59.20 has occurred or take other action determined necessary to carry out the purpose of RCW 59.20.

PUBLIC RECORD NOTICE

Complaints and related documents become public records once submitted to our office and may be disclosed to the public pursuant to the Public Records Act. Your complaint and related documents may be seen by other people. Please keep this in mind and do not provide personal information such as Social Security numbers, credit and bank account numbers, or medical information.

DIRECTIONS FOR COMPLETING THIS FORM

You must complete all sections of the form including homeowner (tenant) and park/community (landlord) sections. PLEASE TYPE OR PRINT. Please include copies of related documents such as leases, rules & regulations, notices or other correspondence that you believe support your complaint. PLEASE SEND COPIES ONLY. DO NOT INCLUDE ORIGINAL DOCUMENTS

GENERAL COMPLAINT INFORMATION

1. Please indicate if the person filing this complaint is the (check one): Tenant Landlord
2. Is the mobile/manufactured home owned by the tenant? YES NO
3. Is the lot/space for the manufactured/mobile home rented by the tenant? YES NO
4. Are the rent payments for the lot space current? YES NO - If NO, please explain: _____

5. Is there a signed lease agreement? YES NO Date entered into the lease: ____/____/____
6. Have you attempted to resolve this issue directly with the other party? YES NO - If YES, how and when did you contact them: _____
7. Has an eviction been filed in court by the landlord? YES NO If YES, please explain: _____

TENANT/HOMEOWNER INFORMATION

Name: _____
(First) (Last) (Middle Initial)

Address: _____

City: _____ State _____ Zip _____

Phone: Day: (____) _____ Evening: (____) _____ E-mail address: _____

LANDLORD/PARK COMMUNITY INFORMATION

Name of Park/Community: _____

Name of Park owner or manager: _____
(First) (Last) (Middle Initial)

Address: _____

City: _____ State _____ Zip _____

Phone: Day: (____) _____ Evening: (____) _____ E-mail address: _____

COMPLAINT INFORMATION

Please list the issues (alleged violations of RCW 59.20). If you need additional space to complete your complaint, please use a separate sheet of paper and attach it to this form.

1. _____

2. _____

3. _____

RETURN TO:

Manufactured Housing Dispute Resolution Program
800 5th Avenue, Suite 2000 • Seattle, WA 98104-3188
Email: MHDR@atg.wa.gov

STATEWIDE TOLL FREE 1-866-924-6458 • LOCAL 206-464-6049 • Fax: 206-587-5636

DECLARATION

I acknowledge that my complaint becomes a public record once I submit it. I acknowledge that in order to provide dispute resolution services the Program will send a copy of my complaint and attachments to the other party.

I declare, under penalty of perjury under the laws of the State of Washington, that the information contained in this complaint is true and accurate, and that any documents attached are true and accurate copies of the originals.

Signature

Date

City and State where signed