

STATE OF WASHINGTON WASHINGTON STATE PATROL

WSP Headquarters • PO Box 42600 • Olympia, WA 98504-2600 • www.wsp.wa.gov

November 27, 2018

VIA EMAIL (SECURITYBREACH@ATG.WA.GOV)

Washington Office of the Attorney General 1125 Washington Street SE PO Box 40100 Olympia WA 98504-0100

RE: Notice of Data Security Incident

Dear Sir or Madam:

Pursuant to RCW 42.56.590, the Washington State Patrol (WSP) is notifying you of a breach of security involving residents of the state of Washington.

Nature of the Breach

On October 14, 2018, unknown persons broke into an agency vehicle in Marysville, Washington and took a portable hard drive. That unencrypted drive was used by one of our information technology employees to backup his computer as well as information from computers that he was updating. The personal identifiable information that may have been on that drive were mostly names and driver's license numbers generated by contact with several officers of the WSP's Commercial Vehicle Division. There were also a much smaller number of individuals whose names and social security numbers were possibly in that data. We have no evidence that the information has been accessed or used by anyone.

Number of Affected Individuals

We have identified approximately 1500 records, of which 1090 were Washington drivers' license numbers and 81 were Washington social security numbers. The remainder were out of state drivers' license numbers.

Steps WSP Has Taken With Respect To Incident

We are notifying Washington residents, by first class mail deposited on this date, of the possible exposure of their personal information. Attached is a sample copy of the notice. Included in that letter is an offer of a one year identity monitoring service through Experian, as well as a contact number to request further information about the incident.

Contact Information

For further information about this notice, please contact me through the information below. For more information about the incident itself, please contact Chief Technology Officer Tom Wallace at (360) 596-4118 or tom.wallace@wsp.wa.gov.

Sincerely,

Karl Nagel, Labor & Policy Advisor

Karl.Nagel@wsp.wa.gov

(360) 596-4116



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«First» «Middle» «Last»

«Personal_Address»

«City_State_Zip_»

SUBJECT: Inadvertent Release of Information

The purpose of this letter is to inform you of the potential loss or theft of your personal information contained in electronic records maintained by the Washington State Patrol (WSP).

The personal information was contained on a hard drive stolen from an agency vehicle. That information, generated by a recent contact with the WSP, may have consisted of your name, address and driver's license number. We have no evidence that any of the data has been accessed or used, but we want to notify you just in case. We apologize for this incident and any inconvenience it may cause you. Please know that we are exhausting every effort to remedy the situation.

As part of the effort to protect your information, WSP is offering a complimentary one-year membership of Experian's® IdentityWorksSM. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Enroll by: February 28, 2019 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll:

Provide your personal activation code: «Experian_Number_»

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at by February 28, 2019. Be prepared to provide engagement number as proof of eligibility for the identity restoration services by Experian.

You may also wish to contact major credit reporting agencies:

Equifax <u>www.Equifax.com</u> (888) 548-7878
 TransUnion <u>www.transunion.com</u> (800) 680-7289
 Experian <u>www.Experian.com</u> (888) 397-3742

If you have questions or concerns regarding this incident, please contact Chief Technology Officer Tom Wallace at (360) 704-7890 or Tom.Wallace@wsp.wa.gov.

Sincerely,

Assistant Chief Marc W. Lamoreaux

Technical Services Bureau

MWL:ken

cc: Karl Nagel, Labor and Policy Office

Dr. Donald Sorenson, Risk Management Division