

BUTLER | SNOW

VIA EMAIL ONLY

Washington State Attorney General
Email: SecurityBreach@atg.wa.gov

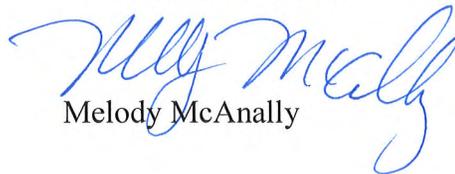
RE: Notice of Data Security Incident

I write on behalf of our client, Titan Manufacturing and Distributing, Inc. ("Titan"), to notify you of a data security incident potentially affecting 1,838 Washington residents.

Titan takes its obligation to safeguard customer information very seriously and deeply regrets this incident occurred. Following the conclusion of the third-party computer forensics investigation to determine the nature and scope of the incident, to identify the individuals affected, and to restore the reasonable integrity of our computer system, Titan is notifying all potentially affected individuals in Washington this week (template copy of which is attached for your information). If you have any questions or need additional information regarding this incident please do not hesitate to contact me at (901) 680-7322 or melody.mcanally@butlersnow.com.

Sincerely,

BUTLER SNOW LLP



Melody McAnally

MM/sas
Enclosure

[FIRST AND LAST NAME]
[ADDRESS]
[CITY, STATE ZIP]

Titan Manufacturing and Distributing, Inc. (“Titan”) values your business and recognizes the importance of the security of your information. For these reasons, we are writing to let you know, as a precautionary measure, that Titan has been the victim of a data security incident that may involve your information.

Titan has confirmed through an IT security expert that its computer network has been compromised by malware. Our records show that you have purchased goods from one of our online stores, and the malware was programmed to access your shopping cart including your name, billing address, telephone number, payment card number, expiration date and verification code. We do not store this information.

Titan takes its obligation to safeguard your information very seriously and deeply regrets this incident occurred. Titan is working with a third-party IT security expert to conduct a thorough review of this incident. Titan has taken additional steps to enhance our data security, including moving its computer system to a new server, deleting and resetting all administrative usernames and passwords, and implementing additional security measures.

Remain vigilant and review your account statements for any unauthorized activity and immediately report any unauthorized charges to your card issuer. Payment card rules generally provide that cardholders are **NOT** responsible for unauthorized charges that are promptly reported. The phone number to call your card issuer is usually on the back of your payment card.

You should also review your credit report. You may obtain one free credit report per year from each of the credit bureaus: Equifax, Experian, and Trans Union (go to www.annualcreditreport.com or call toll-free 1 (877) 322-8228). You may also check your credit report by contacting the credit bureaus directly:

Equifax (866) 349-5191 www.equifax.com P.O. Box 740256 Atlanta, GA 30348	Experian (888) 397-3742 www.experian.com P.O. Box 4500 Allen, TX 75013	TransUnion (800) 916-8800 www.transunion.com P.O. Box 105281 Atlanta, GA 30348-5281
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You may also obtain information from the credit bureaus on setting up fraud alerts and security freezes. You have the right to put a security freeze on your credit file. The freeze will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. If you request a security freeze from a consumer reporting agency there is no fee or expense to place, lift or remove the security freeze according to a new U.S. law effective September 21, 2018. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

We will continue to work diligently with our investigative team to apply what we have learned from this incident and further strengthen our data security measures. Thank you for your continued business. For assistance or any questions, please call Titan toll-free at (800) 605-8241 between the hours of 8 am and 5 pm CDT Monday through Friday or email us at info@titandistributorsinc.com.

Very truly yours,

Robert Hill, CEO