



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Edward J. Finn
Office: 267-930-4776
Fax: 267-930-4771
Email: efinn@mullen.law

1275 Drummers Lane, Suite 302
Wayne, PA 19087

September 11, 2019

VIA EMAIL

Office of the Attorney General
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
Email: securitybreach@atg.wa.gov

Re: Supplemental Notice of Data Security Event

Dear Sir or Madam,

We write on behalf of Ascension Data & Analytics, LLC (“Ascension”) and Stanwich Mortgage Loan Trust, (“Stanwich”) located at 701 Highlander Blvd, Suite 540, Arlington, Texas 76015, in follow up to our notices provided on February 12, 2019 and July 10, 2019. We are writing to notify your office of an event that may affect some personal information relating to nine (9) Washington residents. This notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Stanwich and Ascension do not waive any rights or defenses regarding the applicability of Washington law, the applicability of the Washington data event notification statute, or personal jurisdiction.

Nature of the Data Event

As discussed in previous submissions to your office, on February 12, 2019, Ascension and Stanwich provided notice to borrowers and co-borrowers who may have been impacted by the event. A review of the data potentially accessible on the OpticsML servers was required to determine non-borrowers potentially impacted by this event. Following a manual and programmatic review of such data, on May 28, 2019 additional individuals whose information may have been impacted were identified. Ascension and Stanwich promptly launched a review of their files to ascertain address information for the impacted individuals. On July 10, 2019 Ascension and Stanwich provided written notice to these individuals. On August 5, 2019, Ascension and Stanwich confirmed the identities of additional non-borrowers who may have had information accessible as a result of the incident and promptly launched a review to ascertain address information for the impacted individuals.

The information that could have been subject to unauthorized access or acquisition includes: name, Social Security number, and financial account information. The types of information listed above were not necessarily impacted for everyone.

Notice to Washington Residents

Beginning September 11, 2019, Stanwich and Ascension provided written notice of this event to these additional individuals whose information may have been affected. This notice included approximately nine (9) Washington residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the potential event, Stanwich and Ascension moved quickly to ensure the information that may have been affected was taken offline, and Ascension has ceased ongoing work with Optics.

Although a third-party (OpticsML) was in possession of the information that was exposed, and Stanwich and Ascension are not aware of any identity theft or fraud occurring as a result of this event, to illustrate its commitment to the protection of personal information, Stanwich and Ascension are providing access to credit monitoring services for two (2) years, through Kroll, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Stanwich and Ascension are providing those individuals receiving written notice of the event with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or banking institutions. Stanwich and Ascension are providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4776.

Very truly yours,



Edward J. Finn of
MULLEN COUGHLIN LLC

EJF/alc
Enclosure
cc:
Office of the Attorney General
Consumer Protection Division
800 5th Ave., Suite 2000
Seattle, WA 98104-3188
Email: securitybreach@atg.wa.gov

EXHIBIT A

Stanwich Mortgage Loan Trust

<<Date>> (Format: Month Day, Year)

<<FirstName>> <<MiddleName>> <<LastName>> <<NameSuffix>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

RE: Notice of Data Breach

Dear <<FirstName>> <<LastName>>,

Stanwich Mortgage Loan Trust, (“Stanwich”) and Ascension Data & Analytics, LLC (“Ascension”) were notified of an event that may involve some of your personal information. This event relates to documentation associated with mortgage loans, which are (or may have been at one time) held by Stanwich. Although we are not aware of any identity theft or fraud occurring as a result of this event, we are writing to provide you with information on the event, steps Ascension and Stanwich are taking in response, and steps you may take to better protect against the possibility of identity theft and fraud from any source, should you feel it is appropriate to do so.

What Happened? Ascension provides data analytics in connection with residential mortgage loans which are or may have been held by Stanwich. As part of its services, Ascension has custody of certain data related to the Stanwich loans and contracted with a third-party vendor, PairPrep, Inc., d/b/a OpticsML (“OpticsML”) to process that data using certain technology.

On January 15, 2019, Ascension and Stanwich were informed of a potential incident involving OpticsML. An investigation, supported by third-party forensic experts, was immediately commenced to determine the nature and scope of the event. Beginning on January 25, 2019, Ascension and Stanwich confirmed that two cloud-servers belonging to OpticsML were subject to unauthorized access by foreign IP addresses, and that the data hosted on those servers could have been acquired as early as February 2018 until January 2019.

The contents of the server were reviewed through a manual and programmatic process to determine what sensitive data may have been accessible. On August 5, 2019, we confirmed the identities of additional non-borrower individuals who may have had information accessible as a result of the incident and promptly launched a review to ascertain address information for the impacted individuals. Your information may have been accessible as a result of this event.

What Information Was Involved? While we have no evidence that your information was subject to actual or attempted misuse, Ascension and Stanwich determined that your, <<ClientDef1(Breach Details)>> were contained within the affected data.

What We Are Doing. We take the protection of personal information very seriously. The information has been taken offline and law enforcement has been notified. Although a third-party (OpticsML) was in possession of the information that was exposed, and we are not aware of any identity theft or fraud occurring as a result of this event, to illustrate our commitment to the protection of personal information, we have arranged to have Kroll make available at no cost to you identity monitoring services for two (2) years. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Please review the instructions contained in the attached “Steps You Can Take to Protect Your Information” to activate and receive these services. It is incumbent upon you to activate these services, as we are not able to act on your behalf.

What You Can Do. Please review the enclosed “Steps You Can Take to Protect Your Information” to learn more about ways to protect personal information. You may also activate to receive the free identity monitoring services we are offering.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please contact [1-800-828-8888](tel:1-800-828-8888) (toll free) Monday through Friday, 8:00 a.m. to 5:30 p.m. Central Time.

Ascension and Stanwich take the privacy and security of personal information seriously. We sincerely regret any inconvenience or concern this incident has caused you.

Sincerely,

By 

Jason Pinson, CEO

Steps You Can Take to Protect Your Information

Activate Credit Monitoring

Visit krollbreach.idMonitoringService.com to activate and take advantage of your identity monitoring services.

You have until <<Date>> to activate your identity monitoring services.

Membership Number: <<Member ID>>

Additional information describing your services is included with this letter.

Monitor Your Accounts.

It is always good practice to remain vigilant over the next twelve to twenty-four months against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity, and we encourage you to take those steps. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

www.experian.com/freeze/center.html

TransUnion

P.O. Box 2000

Chester, PA 19016

1-800-909-8872

www.transunion.com/credit-freeze

Equifax

P.O. Box 105788

Atlanta, GA 30348-5788

1-800-685-1111

www.equifax.com/personal/credit-report-services

As an alternative to a security freeze, you have the right to place an initial or extended “fraud alert” on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 2002

Allen, TX 75013

1-888-397-3742

www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000

Chester, PA 19106

1-800-680-7289

www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069

Atlanta, GA 30348

1-888-766-0008

www.equifax.com/personal/credit-report-services

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported promptly to law enforcement and the relevant financial institution. This notice has not been delayed by law enforcement.

For North Carolina residents, the Attorney General can be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226; 1-919-716-6400; and www.ncdoj.gov.

For Maryland residents, the Attorney General can be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and www.oag.state.md.us. Stanwich can be contacted at 701 Highlander Blvd, Suite 540, Arlington, TX 76015 <<ClientDef2(Phone Number)>>.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For Rhode Island Residents: The Rhode Island Attorney General can be reached at: 150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, 1-401-247-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. [There are 110 Rhode Island residents impacted by this incident.](#)



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You've been provided with access to the following services¹ from Kroll:

Triple Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data at any of the three national credit bureaus—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who can help you determine if it's an indicator of identity theft.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator can dig deep to uncover the scope of the identity theft, and then work to resolve it.

¹ Kroll's activation website is only compatible with the current version or one version earlier of Internet Explorer, Chrome, Firefox, and Safari. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.