



August 9, 2020

Office of the Attorney General
1125 Washington St SE
Olympia, WA 98504
SecurityBreach@atg.wa.gov

RE: Confidential: Security incident notification

To Whom It May Concern:

I am writing on behalf of Planned Parenthood of the Rocky Mountains and Planned Parenthood Rocky Mountains Action Fund to inform you of a security incident experienced by Blackbaud, a vendor whose fundraising and donor engagement software is used by nonprofit organizations nationwide. Blackbaud identified a ransomware cyberattack affecting certain information stored on its servers. They responded to and contained the situation with the aid of law enforcement and cybersecurity and forensics experts. The attack began on February 7, 2020 and was stopped by May 20, 2020. Blackbaud informed us that some Planned Parenthood of the Rocky Mountains and Planned Parenthood Rocky Mountains Action Fund data may have been impacted by this incident.

Unfortunately, the criminal was able to remove a portion of the data stored on the company's servers, which included some information about donors, such as street addresses, phone numbers, email addresses, and birthdate. **Data such as social security numbers, credit card data, or bank account information was not affected.** Blackbaud has obtained confirmation that the stolen data was destroyed and has no reason to believe the information was or will be misused or made publicly available.

Blackbaud informed us of the security incident on July 16, 2020. Planned Parenthood of the Rocky Mountains and Planned Parenthood Rocky Mountains Action Fund provided notice to state residents who may have been affected by the incident beginning on August 9, 2020. 526 Washington residents were affected by this incident.

Planned Parenthood of the Rocky Mountains and Planned Parenthood Rocky Mountains Action Fund's service agreements with Blackbaud require them to employ stringent security measures to protect the data of our supporters, and this breach has violated those agreements. We are conducting a close investigation to fully understand what measures Blackbaud is taking to remedy this situation and prevent further incidents.

A sample copy of the notice sent to individuals is attached. Please feel free to contact me if you have any questions or require additional information.

Sincerely,

Molly Williams, Chief Philanthropy Officer

CARE. NO MATTER WHAT.

COLORADO/WYOMING
7155 E. 38th Ave
Denver, CO 80207
303.321.7526

SOUTHERN NEVADA
3220 W. Charleston Blvd.
Las Vegas, NV 89102
702.878.3622

NEW MEXICO
719 San Mateo Blvd NE
Albuquerque, NM 87108
505.265.5976

PPRM.ORG
info.development@pprm.org



August 10, 2020

Name
Address
City, State, Zip Code

Dear xxxxx,

We're reaching out today to let you know that Planned Parenthood of the Rocky Mountains and Planned Parenthood Rocky Mountains Action Fund were recently notified of a data breach at Blackbaud, a vendor whose services support fundraising efforts at nonprofit organizations nationwide. Blackbaud identified a ransomware cyber-attack affecting certain information stored on its servers and responded and contained the situation with the aid of law enforcement and cybersecurity and forensics experts.

Unfortunately, the criminal was able to remove a portion of the data stored on the company's servers which included some information about you and other donors, such as street addresses or phone numbers. ***Sensitive data — such as credit card or bank account information — was not affected.*** Blackbaud has obtained confirmation that the stolen data was destroyed and has no reason to believe the information was or will be misused or made publicly available.

Blackbaud discovered this attack in May and completed their investigation and due diligence before notifying their clients. We are deeply committed to the privacy of our supporters and have been working closely with Planned Parenthood Federation of America (PPFA) since notification to obtain substantial, accurate information to share with you

Planned Parenthood of the Rocky Mountains and Planned Parenthood Rocky Mountains Action Fund's service agreements with Blackbaud require them to employ stringent security measures to protect the data of our supporters, and this breach has violated those agreements. We are conducting a close investigation of this situation to fully understand what measures Blackbaud is taking to remedy this situation and prevent further incidents. Blackbaud's statement on this attack can be found on their website by visiting www.blackbaud.com/securityincident.

If you have any further questions about this incident, please don't hesitate to reach out to me at info.development@pprm.org or 303.813.7777.

Thank you, as always, for your support.

Sincerely,

Molly Williams, Chief Philanthropy Officer, Planned Parenthood of the Rocky Mountains

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