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VIA EMAIL TO SECURITYBREACH@ATG.WA.GOV

State of Washington
Office of the Attorney General
1125 Washington Street SE
P.O. Box 40100
Olympia, WA 98504-0100

Re: Update to Notice of Data Security Incident Sent on March 11, 2021

Dear Office of the Attorney General:

This Firm represents Pan-American Life Insurance Group and its affiliates ("PALIG") and we are writing with an update to our March 11, 2021 notification to your office about a recent data security incident. As you may recall, we informed you on March 11 that on March 9, 2021, we confirmed that a data security incident involved the exfiltration of some personal information like names, addresses and dates of birth from PALIG's systems. We also believed that more sensitive information of a relatively small percentage of individuals was taken, although the specific identity of those individuals was unknown at that time. After further investigation and analysis, which is still ongoing, as of April 5, 2021, we confirmed that no Washington residents are among the individuals whose more sensitive personal information was exfiltrated. On March 23, 2021, we discovered additional information that was exfiltrated and are analyzing that information for any sensitive personal information that would require notice, which we hope to provide in the next few weeks or by the end of April. There continues to be no evidence that any of this information was misused for any fraudulent purposes as a result of this incident.

As previously noted, since learning of this situation, PALIG has been taking steps to further protect and strengthen the security of its systems. PALIG also engaged third-party cyber experts to partner with its team to launch an investigation to better understand what happened and to prevent a similar incident in the future.

If you have any questions, please feel free to contact me.

Regards,



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