

June 8, 2016

VIA ELECTRONIC MAIL

Attorney General Bob Ferguson

Office of the Attorney General

1125 Washington Street SE

PO Box 40100

Olympia, WA 98504-0100

securitybreach@atg.wa.gov.

Dear Attorney General Ferguson:

We represent Mate1.com (“Mate1”), an online dating site, with respect to a recent security incident involving the potential exposure of certain personally identifiable information described in more detail below. While it appears that this event does not involve personal information as defined by the Washington data breach notification statute (RCW 19.255.010), and thus notification to Washington residents or your office is not required, we are informing you of this incident as a courtesy.

1. Nature of security incident

On April 14, 2016, with the assistance of third party computer forensic experts, Mate1 determined that a security incident may have impacted information stored on its servers. While the investigation is ongoing, it appears that in October 2015, an unauthorized individual may have gained access to Mate1’s database of user profile information. The information in the database may have included name, username, password, and other information associated with the user’s dating profile. Payment information was not included in the database and remains secure.

2. Number of Washington residents affected

Approximately 406,080 Washington residents were affected by the incident. As part of the sign-up process, users consent to receiving notification of a security incident involving their information via email. Emails were sent to the impacted individuals beginning June 2 through June 6, 2016. Enclosed please find a copy of this communication.

3. Steps you have taken or plan to take relating to the incident

Upon learning of the incident, Mate1 took steps to prevent similar events from happening again, including implementing further network security measures. And, usernames and passwords are now encrypted. Additionally, impacted individuals were advised to change passwords, both for their Mate1 account as well as any other accounts sharing similar usernames and passwords.

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4. Contact information

Mate1 remains dedicated to protecting the sensitive information in its systems. If you have any questions or need additional information, please do not hesitate to contact Melissa Ventrone at MVentrone@Thompsoncoburn.com or (312) 580-2219.

Very truly yours,

Thompson Coburn LLP

A handwritten signature in black ink, appearing to read 'M K Ventrone', with a horizontal line extending to the right.

Melissa K. Ventrone

Enclosure



Security Notice

We are writing to inform you of a data security incident experienced by Mate1.com (“Mate1”) that may have resulted in the exposure of your personal account information described below. We value and respect the privacy of your information, and we sincerely apologize for any concern or inconvenience this may cause you. This e-mail contains information about steps you can take to protect your information, and resources we are making available to help you.

What happened and what information was involved?

On April 14, 2016, with the assistance of third party computer forensic experts, we determined that a possible security incident may have impacted the security of information stored on our servers. While the investigation is ongoing, it appears that in October 2015, an unauthorized individual may have gained access to Mate1’s database of user profile information. The information in the database may have included your name, email address, password, and other information you provided for use in your profile or at sign up.

What are we doing and what can you do?

The vulnerability that caused the security incident was fixed in October 2015, the same day it was discovered. We have also taken steps to help prevent a similar event from happening again, including implementing further network security measures and reviewing our policies and procedures to ensure information in our control is properly protected. All passwords in our system are now encrypted. As an additional security measure, we recommend you change your Mate1.com password by clicking [here](#). You should also change your password for any account that uses the same log-in information.

For More Information

If you have questions please call [1-888-978-4946](tel:1-888-978-4946), Monday through Saturday, 9AM to 5PM EST or visit our [FAQ](#). Your trust is a top priority for Mate1, and we deeply regret any inconvenience or concern that this matter may cause you.



Security Notice

We are writing to inform you of a data security incident experienced by Mate1.com (“Mate1”) that may have resulted in the exposure of your personal account information described below. **Your payment information was not impacted and remains secure.** We value and respect the privacy of your information, and we sincerely apologize for any concern or inconvenience this may cause you. This e-mail contains information about steps you can take to protect your information, and resources we are making available to help you.

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