



December 16, 2020

Attorney General Bob Ferguson
Washington State
Office of the Attorney General
1125 Washington Street SE
Olympia, WA 98504

Re: Notice of Blackbaud Data Incident

Dear Attorney General Ferguson:

I am writing on behalf of Kappa Delta Foundation to inform you of a recent data security incident at Blackbaud, Inc. that may affect the personal information of Washington state residents. As I'm sure you now know, Blackbaud is a data service provider for hundreds of colleges, universities, foundations, and non-profits like Kappa Delta Foundation.

Blackbaud notified us on September 28, 2020 that a previously reported ransomware attack that occurred between February and May 2020 (which affected hundreds of Blackbaud's nonprofit clients) also impacted Kappa Delta Foundation. Due to an error by Blackbaud, Kappa Delta Foundation received notice significantly later than other affected Blackbaud customers. Indeed, when this incident was first reported in July 2020, Blackbaud personnel told Kappa Delta Foundation it had not been impacted.

During the attack and prior to being locked out, the intruders obtained copies of files stored by Blackbaud on behalf of its customers, including Kappa Delta Foundation. Based on our review, the compromised Kappa Delta Foundation file included personal information about our members and donors, including names, titles, addresses and contact details (e.g. phone numbers and e-mail addresses) date of birth, donation history and information about the individual's volunteer service with Kappa Delta. This file did not include any social security number, credit card or banking information.

We take this matter very seriously and are committed to safeguarding personal information. Since receiving notification, we have been working with Blackbaud to understand the details of the incident, data impacted and the specific data impacted for each individual. Blackbaud reports that they worked with law enforcement and third-party experts to investigate. We have been told by Blackbaud that it paid to the cybercriminals to delete the data in their possession and that Blackbaud believes the data was deleted. In addition, an expert retained by Blackbaud continues to scan the web and has not found of our information exposed online. Blackbaud's summary of the incident is available at <https://www.blackbaud.com/securityincident>.

Based on our review, it appears that approximately 1,508 individuals from Washington had a date of birth associated with their record in our files. We will be mailing a formal notice to these individuals shortly. A template copy of that notice is attached.

Please contact me if you have any further questions about this incident.

Sincerely,

A handwritten signature in black ink that reads "Pamela Nix".

Pamela Nix
Executive Director, Kappa Delta Sorority and Foundation



December 7, 2020

NAME
ADDRESS
CITY, STATE ZIP

Dear NAME,

The Kappa Delta Foundation has been notified that one of our third-party software service providers, Blackbaud, a provider used by hundreds of colleges, universities, health care organizations, schools, and other non-profit organizations, was victim of a ransomware attack. A Kappa Delta Foundation data file was involved in the incident and included your name and title, addresses and contact details (e.g., phone numbers and e-mail addresses), date of birth, donation history and information about your volunteer service with Kappa Delta. This file did not include any Social Security numbers, credit card or banking information.

Blackbaud reported that the data security incident started on Feb. 7, 2020, and they discovered the incident in May. Blackbaud then conducted an investigation and notified most of their customers in July 2020. At that time, Blackbaud represented to the Kappa Delta Foundation that our data had not been impacted. Months later, on Sept. 28, 2020, we were informed by Blackbaud that their previous assessment was incorrect, and the Kappa Delta Foundation was impacted by the incident. Since receiving this notification in September, we have been working with Blackbaud to understand the details of the incident, the individuals impacted and the specific data impacted for each individual.

Blackbaud reports they worked with law enforcement and third-party experts to investigate. We have been told by Blackbaud that it paid the cybercriminals to delete the data in their possession and Blackbaud believes the data was deleted. In addition, Blackbaud has retained a third-party expert to scan the web and has not found any exposed data from this incident online. You can find more information about this incident on Blackbaud's website: <https://www.blackbaud.com/securityincident>

As a precautionary measure, we recommend you remain vigilant to protect against potential fraud or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You may wish to review the tips provided by the FTC on steps to you can take to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338).

You may elect to obtain or purchase a copy of your free credit report by contacting one of the three national credit reporting agencies. Contact information for these agencies is as follows:

Equifax
1-800-349-9960
www.equifax.com
P.O. Box 105788
Atlanta, GA 30348

Experian
1-888-397-3742
www.experian.com
P.O. Box 9554
Allen, TX 75013

TransUnion
1-888-909-8872
www.transunion.com
P.O. Box 2000
Chester, PA 19016

We are reevaluating our relationship with Blackbaud in light of this incident. We sincerely apologize for this incident and regret any inconvenience it may cause you. Should you have any further questions regarding this matter, please do not hesitate to contact the Kappa Delta Foundation at 901-746-3644 and we will do our best to answer them.

Thank you again for your continued support of Kappa Delta.

Sincerely,

A handwritten signature in black ink that reads "Pamela Nix". The signature is written in a cursive, flowing style.

Pamela Nix
Executive Director, Kappa Delta Sorority and Foundation