

RECEIVED

By Consumer Protection at 11:30 am, Aug 18, 2020

HSDC

Hearing, Speech & Deaf Center

August 13, 2020

Attorney General Bob Ferguson
Washington Attorney General's Office
800 5th Ave, Suite 2000
Seattle, WA 98104-3188

Dear Attorney General Ferguson:

I am writing to let you know that Hearing, Speech & Deaf Center (HSDC) was notified on July 16, 2020 of a data breach at Blackbaud, a vendor we use for fundraising and donor engagement software. Blackbaud identified a ransomware attack affecting certain information stored on its servers. They responded to and contained the situation with the aid of law enforcement and cybersecurity forensics experts.

We estimate that the names and birthdates of approximately 8,441 HSDC donors residing in Washington state may have been obtained as a result of this incident. Social security numbers, credit card data, and bank account information were not affected. Blackbaud has obtained confirmation that the stolen data was destroyed and has no reason to believe the information was or will be misused or made publicly available.

I have attached a copy of the security breach notice that was mailed to affected donors on August 13, 2020. If you have additional questions, please contact me at the information below.

Sincerely,



Carol Brown
Director of Development

HSDC

Hearing, Speech & Deaf Center

August 13, 2020

Dear Friend of HSDC:

Hearing, Speech & Deaf Center (HSDC) was recently notified of a data breach at Blackbaud, a trusted software vendor we use for fundraising and donor engagement. Blackbaud identified a ransomware cyberattack affecting certain information stored on its servers. They responded to and contained the situation with the aid of law enforcement, cybersecurity, and forensics experts.

We believe your name and birthdate may have been obtained as a result of this incident. **Social security numbers, credit card data, and bank account information were not affected.** Blackbaud has received confirmation that the stolen data was destroyed and the forensic experts have no reason to believe the information was or will be misused or made publicly available. To view their official statement, visit blackbaud.com/securityincident.

We recommend that you be proactive in monitoring your account statements and credit reports. If you detect any suspicious activity, contact the associated financial institution immediately.

As is required by Washington state law, we are providing the names and contact information for the major credit reporting agencies below. You may request one free report every 12 months by visiting annualcreditreport.com or calling 877-322-8228.

- Equifax: 1-800-525-6285; equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241
- Experian: 1-888-EXPERIAN (397-3742); experian.com; P.O. Box 9532, Allen, TX 75013
- TransUnion: 1-800-680-7289; transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

We sincerely apologize for any inconvenience this may cause you. If you have additional questions, you may contact me at carolb@hfdc.org or 206-388-1286.

Thank you for supporting HSDC and our mission to create an inclusive, accessible world for people who face communication barriers. **Your privacy is of the deepest importance to us. We are committed to keeping your trust.**

Sincerely,



Carol Brown
Director of Development

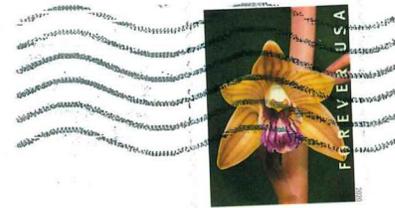
HSDC

Hearing, Speech & Deaf Center

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