

NOTICE OF DATA BREACH

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June 22, 2017

JUL 05 2017

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To The Office of the Attorney General:

What Happened & What Information Was Involved

CONSUMER PROTECTION DIVISION
SEATTLE

ATTORNEY GENERAL
STATE OF WASHINGTON
CSE/OLYMPIA

You are receiving this letter because GOLFTEC was victim of a recent security breach at specific GOLFTEC centers in the United States and Canada and credit card information was potentially compromised. These were in-center transactions and no online transactions were affected.

We experienced malicious point-of-sale terminal intrusions at select GOLFTEC centers from March 2 – June 15, 2017. A relatively small number of transactions within that time period were affected, however, this may have put students’ personal information at risk. The number of potentially affected students in Washington was 653.

Our assessment of the risk of harm to potentially affected individuals is that credit card data could be used by the persons orchestrating the breach to engage in fraudulent credit card purchases or attempt to open unauthorized credit card accounts. We are actively working with our data security consultants, the credit card companies and our internal security staff to minimize the likelihood of such fraudulent transactions.

Remedies – What We Are Doing

We have conducted a full investigation and have confirmed the incident has been contained. Upon discovery of the breach, we immediately took the necessary steps to fully remediate the situation, including notifying the proper authorities.

Of those potentially affected, we sent notifications to all United States and Canadian customers with an explanation of the event, apology, remedy and support information.

We have established a dedicated e-mail address and our National Customer Service Center team stands by to answer any questions our customers may have. This information has been enclosed within each customer’s notification letter.

Despite this unfortunate incident, we hope you know how serious we take this situation. If you need to reach out to us for any reason, please feel free to contact me below, or our Customer Service Center team stands by as well (877 446 5383; contact@golftec.com).

Sincerely,

Joe Assell, CEO
GOLFTEC Headquarters
67 Inverness Drive East, Suite 175
Englewood, CO 80112

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