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KING COUNTY SUPERIOR OFURT OF ERM SEATTLE, WA

STATE OF WASHINGTON KING COUNTY SUPERIOR COURT

STATE OF WASHINGTON.

Plaintiff,

v.

US AIR DUCTS & SKY BUILDERS, INC. dba US AIR DUCTS & BUILDERS, a Washington State Corporation; RAMI MORNEL, individually and on behalf of his marital community; DLM SERVICES, INC., a Washington State Corporation; US AIR DUCTS & HVAC LLC, a Washington limited liability company; DAVID MOSHE, individually; and SUSANNA MORNEL, individually and on behalf of her marital community,

Defendants.

NO. 19-2-24757-6

(PROPOSED) ORDER GRANTING THE STATE OF WASHINGTON'S MOTION FOR TEMPORARY RESTRAING ORDER

THIS MATTER comes before the Court on the State of Washington's Motion for Temporary Restraining Order. Having heard the arguments, if any, of the parties, and considered the foregoing motion, accompanying declarations, and responses, if any, it is now therefore ORDERED that the State of Washington's Motion for Temporary Restraining Order is GRANTED. This Temporary Restraining Order is issued on September 24, 2019 at 9:23

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a.m.

ATTORNEY GENERAL'S OFFICE

The Court **FINDS** that:

- 1. Counsel for the State of Washington provided written notice of the State's intention to seek this order to all Defendants on September 24, 2019;
- 2. It appears from the evidence presented that Defendants have violated and are currently in violation of the Washington Consumer Protection Act (CPA), RCW 19.86.20, by:
 - a. Using an automatic dialing device to send unsolicited pre-recorded commercial solicitations to Washington consumers, in violation of the Washington Automatic Dialing and Answering Device Statute (WADAD),
 RCW 80.36.400(2)—a per se violation of the CPA. RCW 80.36.400(3);
 - b. Misrepresenting the caller ID number that appears on a call recipient's caller
 ID when calling Washington consumers for the purpose of commercial solicitation;
 - c. Misrepresenting the caller ID name that appears on a call recipient's caller
 ID when calling Washington consumers for the purpose of commercial solicitation;
 - d. Misrepresenting the reference "regular" price of the promotional offer in direct mail advertisements to Washington consumers;
 - e. Misrepresenting the duration of the promotional offer in direct mail advertisements to Washington consumers;
 - f. Misleading Washington consumers that the images used in the direct mail advertisement are indicative of the outcome that can be expected from the service in the advertised offer;
 - g. Misrepresenting the value of the locked-in price for basic air duct cleaning included with the VIP Membership;

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- h. Misrepresenting that a VIP Membership can be transferred without additional cost; and
- i. Creating, or participating in the creation, of fictitious Google reviews.
- 3. The Court holds that the State need not establish that immediate and irreparable injury will occur when it seeks a temporary restraining order pursuant to the Attorney General's statutory authority to restrain unfair and deceptive acts pursuant to RCW 19.86.080(1). However, even if such a showing were legally necessary, the State has met it here.
- 4. Based upon the declarations and exhibits presented, absent this temporary restraining order, immediate and irreparable injury will be incurred by Washington consumers who receive unsolicited pre-recorded commercial solicitation calls from Defendants, receive direct mail advertisements from Defendants, purchase a VIP Membership from Defendants, and/or view fictitious Google reviews created by Defendants. In addition, absent this temporary restraining order, Washington consumers who owe payment(s) for a VIP Membership may be subject to debt collection actions by Defendants.
- 5. Based upon the declarations and exhibits presented, good cause exists pursuant to the Court's equitable powers to require Defendants to maintain the status quo with respect to all business organizations, financial accounts, including without limitation accounts receivable and financial accounts, and real property, as further detailed herein below.

The Court **CONCLUDES** that:

- Washington consumers have a clear legal and equitable right to be free of unfair or deceptive acts or practices. RCW 19.86.020;
- 2. Based on the declarations and exhibits presented, the State of Washington has a well-grounded fear of immediate invasion of consumers' legal rights, and the right

to bring an action on those consumers' behalf to restrain unfair and deceptive acts or practices. RCW 19.86.080(1); and

- This Court has the authority to restrain Defendants from engaging in unfair or deceptive acts pursuant to RCW 19.86.080 and CR 65.
- 4. Pursuant to CR 65(c) and RCW 4.92.080 there shall be no bond prior to the issuance of the restraining order.

The Court therefore **ORDERS** that Defendants and their officers, agents, representatives, employees, attorneys, and other persons in active concert or participation with them who receive actual notice of this order by personal service or otherwise, are temporarily enjoined from:

- 1. Using an automatic dialing device that plays a pre-recorded message to call Washington consumers for the purpose of commercial solicitation;
- 2. Using any caller ID name other than the defendants' actual business name;
- 3. Using any caller ID number that is not registered to a defendant or otherwise a number that the recipient can use to contact defendants;
- 4. Mailing, or causing to be mailed, any print advertisement that makes any misrepresentations regarding the reference price;
- 5. Mailing or causing to be mailed, any print advertisement that misrepresents the duration of a promotional offer;
- 6. Mailing, or causing to be mailed, any print advertisement that contains any images that misrepresent the services offered in the advertisement;
- 7. Engaging or causing any third-party to engage in the sale of VIP Memberships;
- 8. Engaging or causing any third-party to engage in any collection action for consumers who purchased a VIP Membership;
- 9. Creating or participating in the creation of fake Google Reviews;
- 10. Amending and/or dissolving any existing business entities until final judgment is rendered in this case or further order of the court;

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- 11. Forming new business entities, whether formal or informal until final judgment is rendered in this case or further order of the court;
- 12. Transferring, encumbering, diminishing, or otherwise divesting real property until final judgment is rendered in this case or further order of the court;
- 13. Transferring money to or from any other Defendant, except as may be necessary for ordinary business as approved by the court in the form of a budget or otherwise, absent prior order of this court;
- 14. Transferring money to or from third parties, except as may be necessary for ordinary business as approved by the court in the form of a budget or otherwise, absent prior order of this court; and
- 15. Diverting, directing, and/or billing accounts receivable to a third party entity, or using a third party to invoice consumers, absent prior order of this court.

It is further ORDERED that the parties shall attend the preliminary injunction hearing scheduled for October, 1, 2019 at 3:00 pm before Judge Steve Rosen in courtroom W-728.

This Temporary Restraining	ng Order shall expire 14 days after its issuance, unless it is	s	
extended for good cause shown.	Pasting of a bound is not required	1	15000
, 9	day of September, 2019.		

HENRY H. JUDSON

SEP 24 2019

King County Superior Court Judge/Commissioner

COURT COMMISSIONER

Presented by: ROBERT W Ferguson 2 Attorney General 3 MINA SHAHIN, WSBA #46661 KATE BARACH, WSBA #51766 5 Assistant Attorneys General Attorneys for Plaintiff State of Washington 6 800 Fifth Avenue, Suite 2000 Seattle, WA 98104 7 (206) 326-5485 (206)389-3974 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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