industry, and thousands of e-cig companies have sprung up across the country.<sup>2</sup> As "vaping" has become mainstream, e-cig-related businesses have developed creative ways to distinguish their products.

- 1.3. It was in this context that, in 2013, Defendants began manufacturing and selling the Alchemy e-Lixirs brand of e-liquid ("Alchemy e-liquid") as organic. Defendants marketed Alchemy e-liquid to Washington consumers as a unique, eco-friendly and organic line of e-liquid that is "like picking fruit fresh off the tree." Defendants claimed that their products are "100% organic," and they labelled bottles of Alchemy e-liquid as "organic." They represented that because Alchemy e-liquids are organic, Alchemy products are "safe," "healthy," and "completely free from any potential harm." Defendants' retail websites and social media accounts extolled the health benefits of choosing organic e-liquid over nonorganic e-liquid.
- 1.4. Although Alchemy e-liquids do contain some organic ingredients, Defendants have failed to verify that their products are actually organic. Defendants have not verified compliance with organic production standards as required under Washington law by obtaining certification from an accredited organic certifier. Moreover, Alchemy e-liquids are not actually 100% organic. They contain some ingredients that have not been organically-produced.
- 1.5. Nor do Defendants have any scientific evidence that organic e-liquids are healthier than nonorganic e-liquids or, as Defendants have claimed, "safe," "healthy," and "completely free from any potential harm." To the contrary, even literature in favor of vaping

<sup>&</sup>lt;sup>2</sup> See Whip Villareal & Raoul Ranoa, Infographic Vape Industry Breakdown, L.A. TIMES (Aug. 27, 2015, 1:27 PM), available at <a href="http://www.latimes.com/visuals/graphics/la-fi-g-vaping-shops-20150807-htmlstory.html">http://www.latimes.com/visuals/graphics/la-fi-g-vaping-shops-20150807-htmlstory.html</a> (the US vape industry is expected to generate 3.5 billion dollars in revenue in 2015); Mike Esterl, 'Vaporizers' Are the New Draw in E-Cigarettes, N.Y. TIMES (May 29, 2014, 5:23 PM), available at http://www.wsj.com/articles/vaporizers-are-the-new-draw-in-e-cigarettes-1401378596 (estimating that there were 16,000 vape shops in the U.S. as of May 2014 and that this number is constantly rising).

acknowledges at least some risks associated with any e-liquid.<sup>3</sup> The long term health effects of vaping are, at best, unknown.<sup>4</sup> Defendants' sweeping representations about the health and safety benefits of organic VG e-liquid are thus false, misleading, and/or lack substantiation.

1.6. In marketing and selling Alchemy e-liquid to Washington consumers, Defendants have violated RCW 19.86.020 of the Consumer Protection Act by engaging in multiple unfair and deceptive acts and practices in trade or commerce that are contrary to the public interest and are not in reasonable relation to the development or preservation of business. Specifically, it is a *per se* violation of RCW 19.86.020 to manufacture, label, market, and sell a product as "organic" when it has not been certified as organic-compliant. It is also a *per se* violation of RCW 19.86.020 to represent that a product is "100% organic" when it contains nonorganic ingredients. Further, it is an unfair or deceptive act or practice to make marketing claims that are false, misleading, and/or cannot be substantiated by a reasonable basis. Consequently, as set forth in this complaint, Defendants should be held liable for civil penalties, injunctive relief, restitution, and other appropriate relief pursuant to RCW 19.86.

### II. PARTIES

2.1 Plaintiff is the State of Washington.

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<sup>&</sup>lt;sup>3</sup> See, e.g. A. McNeill et al., *E-cigarettes: An Evidence Update*, PUB. HEALTH ENGLAND (2015), <a href="https://www.gov.uk/government/publications/e-cigarettes-an-evidence-update">https://www.gov.uk/government/publications/e-cigarettes-an-evidence-update</a> (arguing that e-cigs are less hazardous than traditional cigarettes but admitting that the e-cigs are not "100% safe").

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- 2.2 Defendant Vapeplace, Inc. is a California corporation with its principle place of business in Redondo Beach, California. Vapeplace Inc. has marketed and sold Alchemy eliquid to consumers in King County and elsewhere in the State of Washington.
- 2.3 Defendant Alchemy e-Lixirs, LLC is a California limited liability company with its principle place of business in Redondo Beach, California. Alchemy e-Lixirs, LLC has marketed and sold Alchemy e-Liquid to consumers in King County and elsewhere in the State of Washington.
- 2.4 Alchemy e-Lixirs, LLC and Vapeplace, Inc. ("Defendants") individually and together participated in, controlled, had authority to control or participate in, and had knowledge of the acts and practices set forth in this Complaint. Acts done by one Defendant were done in furtherance of the business practices of the other and for the benefit of their business enterprise in marketing and selling Alchemy e-Lixirs products.

#### III. JURISDICTION AND VENUE

- 3.1 The State files this complaint and institutes these proceedings under the provisions of the Consumer Protection Act, RCW 19.86. The Attorney General has statutory authority to commence this action pursuant to RCW 19.86.080 and RCW 19.86.140.
- 3.2 This Court has personal jurisdiction over Defendants pursuant to RCW 19.86.160 and RCW 4.28.185 because Defendants have purposely availed themselves of the privilege of conducting business in Washington by engaging in the conduct set forth in this Complaint, namely marketing and selling products in King County and elsewhere in Washington. The Court's exercise of jurisdiction over Defendants is consistent with traditional notions of fair play and substantial justice.
- 3.3 Venue is proper in King County pursuant to RCW 4.12.020 and 4.12.025 because Defendants have sold and delivered goods to business entities and persons located in King County.

#### IV. FACTS

## A. Background

4.1 "Vaping," a term recently added to the Oxford Dictionary, refers to "inhal[ing] and exhal[ing] the vapor produced by an electronic cigarette or similar device." Personal vaping devices such as e-cigs are designed to atomize "e-liquid," which is propylene glycol or vegetable glycerin that usually contains added flavorings and nicotine. Both propylene glycol ("PG") and vegetable glycerin ("VG") are liquid solvents that can be found in various household items. PG is a synthetic liquid while VG is derived from plants. 6

4.2 This case involves VG e-liquid that Defendants have marketed and sold as organic. Washington law prohibits anyone from labelling, selling, or advertising a product as "organic" unless they have complied with state and federal organic production requirements. See RCW 15.96.030. These production requirements, codified in Washington's Organic Products Act (RCW 15.86) and in the National Organic Program (7 CFR 205), aim to protect natural products from exposure to synthetic substances. They require manufacturers to be audited and certified by a USDA-accredited certifying agency before selling products as organic. Notably, organic production requirements "do not address food safety or nutrition." Rather, they are designed to protect natural resources and to conserve biodiversity.

4.3 It is possible for VG e-liquid, but not PG e-liquid, to satisfy the organic production requirements and to lawfully be certified and sold as "organic." But not all products lawfully certified and sold as "organic" qualify as or may be sold as "100% organic" under

<sup>&</sup>lt;sup>5</sup> Oxford Dictionaries, *The Oxford Dictionaries Word of the Year is...vape* (Nov. 17, 2014) <a href="http://blog.oxforddictionaries.com/2014/11/oxford-dictionaries-word-year-vape/">http://blog.oxforddictionaries.com/2014/11/oxford-dictionaries-word-year-vape/</a>.

<sup>&</sup>lt;sup>6</sup> See National Center for Biotechnology Information. PubChem Compound Database, Compound Summary for Propanediol, <a href="http://pubchem.ncbi.nlm.nih.gov/compound/1030">http://pubchem.ncbi.nlm.nih.gov/compound/1030</a>; Compound Summary for Glycerol, <a href="http://pubchem.ncbi.nlm.nih.gov/compound/753">http://pubchem.ncbi.nlm.nih.gov/compound/753</a> (last visited Oct. 15, 2015).

<sup>&</sup>lt;sup>7</sup> USDA.gov, *USDA Oversight of Organic Content* (Nov. 2012), http://www.ams.usda.gov/publications/content/usda-oversight-organic-content

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Washington law. For a multi-ingredient product to be sold as "100% organic," it cannot contain *any* nonorganic ingredients. Common sense and the National Organic Program requirements adopted by Washington dictate that each ingredient in the product must be organic. E-liquid that contains VG, nicotine, and flavorings can only be sold as "100% organic" if its constituent VG, nicotine, and flavorings are all organic – meaning that each of these ingredients must be produced in accordance with the requirements of Washington's Organic Products Act and the National Organic Program.

## B. Defendants represent that Alchemy e-liquids are organic and 100% organic

- 4.4 Defendants manufacture and sell e-liquid under the Alchemy e-Lixirs brand that they claim is organic. Since 2014, upon information and belief, they have sold at least \$26,000 worth of e-liquid as organic to Washington retailers and consumers.
- 4.5 The term "organic" has permeated Defendants' marketing and advertising materials such as social media pages and retail websites owned by Defendants, including <a href="http://alchemy-e-lixirs.com">http://alchemy-e-lixirs.com</a> and <a href="http://vapeplace.com">http://vapeplace.com</a>. As illustrated by the following examples, both the Alchemy e-Lixirs logo and the front display labels of Alchemy e-Lixirs products have borne the phrase "All Natural and & Organic":

Alchemye-lixirs

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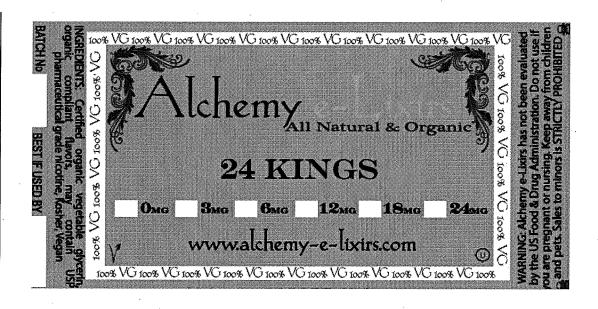
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Attached hereto as **Exhibit A** are copies of all Alchemy e-liquid labels that Defendants provided to the State.

4.6 In addition to labelling and describing their products as "organic," Defendants have expressly claimed that Alchemy e-liquids are 100% organic. The phrase "100% organic" has appeared repeatedly in Defendant's marketing and advertising materials, including websites and social media pages. For example, Defendants' retail website <a href="http://vapeplace.com">http://vapeplace.com</a> advertises 100% organic e-liquid:

COMPLAINT FOR INJUNCTIVE AND OTHER RELIEF

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Home / E-liquid

## E-liquid

## 100% Organic & Natural VG E-liquid

Showing 1-12 of 54 results



Apple Jax 100% VG Eliquid

\$554-505-50 \$7.00-\$\$8.00

Select options



Apple Juice 100% VG E-Liquid

. \$8.94-\$65.00

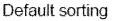
Select options



Bananas Flambe 100% VG E-liquid

\$8.94-\$65.00

Select options

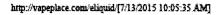




Blue Hawaii 100% VG E-liquid

<del>45.94-905.09</del> <u>\$7.00-\$58.00</u>

Select options



https://vapeplace.com (visited July 13, 2015).

4.7 Despite their marketing claims, Defendants have failed to verify that their products are actually organic. Alchemy e-liquids are mixed and packaged by Defendants at their manufacturing facility in California. Yet no facility owned or operated by Defendants has ever been certified as organic-compliant, and Alchemy e-liquids are not certified in any way as organic. Defendants have never applied for or obtained the certification necessary to verify their compliance with organic production standards and protocols.

4.8 Further, Alchemy e-liquids are not 100% organic because they contain nonorganic ingredients. Alchemy e e-liquids contain three ingredients: VG, flavorings, and nicotine. The VG contained in Alchemy e-Lixirs e-liquids is certified organic and sourced from a certified organic supplier. However, not all of the flavorings contained in Alchemy e-liquids are organic; Alchemy e-liquid is available in more than 60 different flavors, and some of these flavors contain nonorganic flavorings. None of the nicotine found in Alchemy e-liquids is verified as organic either. The nicotine is not obtained from a certified organic facility and has not been verifiably protected from prohibited synthetic chemicals. Even if the nicotine found in Alchemy e-liquid is derived from tobacco plants, Defendants cannot provide any evidence that it was organically-produced in compliance with Washington's Organic Products Act and the National Organic Program.

# C. Defendants represent that Alchemy e-liquids are healthy, safe, and healthier than nonorganic e-liquid

- 4.9 In the course of selling e-liquid as organic, Defendants have made health and safety claims that are false and/or lack a reasonable basis. Despite a lack of evidence, as discussed below, Defendants' marketing materials claim that Alchemy e-liquids are healthy and safe because they are VG-based and organic. Defendants have conveyed to consumers that vaping an organic, plant-derived solvent (VG) is healthy whereas vaping a synthetic solvent (PG) is dangerous.
- 4.10 Examples of Defendants' health and safety claims include the following statements:
  - a. "[Y]ou can be sure that whatever you take from us is completely safe, organic, healthy, and also environment friendly";
  - b. "[W]e can guarantee whatever we produce is the safest product for your health as well as safe for the environment";

| 1  | 1   c. "[W]e are proud to be a manufacturer of                       | e-liquids that are completely   |  |  |
|----|--|---|--|--|
| 2  | 2 free from any potential harm";                                     |   |  |  |
| 3  | d. "We leave no stone unturned making                                | sure you get the right and  |  |  |
| 4  | 4 healthiest products for your body";                                |   |  |  |
| 5  | e. "[T]hese e-liquids are free from things the                       | nat have been termed harmful  |  |  |
| 6  | 6 time and again";   |   |  |  |
| 7  | f. "[Alchemy e-Lixirs is the] healthiest collec                      | tion of e-liquids";   |  |  |
| 8  | g. "[A]ll our e-liquids are SAFE";                                   |   |  |  |
| 9  | 9 h. "[All our e-liquids are] nontoxic";                             | ,   |  |  |
| 10 | i. "[M]any studies have shown the risk facto                         | r associated with heating and   |  |  |
| 11 | inhaling PG100% VG is the healthier opt                              | ion";   |  |  |
| 12 | j. "If your choice to vape was for health reason                     | ons then it is worth taking it a  |  |  |
| 13 | step further and considering whether you                             | can make the choice even  |  |  |
| 14 | healthier by picking an organic or natural p                         | roduct," and;   |  |  |
| 15 | k. "[PG] is the same ingredient that is used in                      | n anti-freeze and brake fluid.  |  |  |
| 16 | So why would you want to be ingesting                                | this toxin?At Alchemy e-  |  |  |
| 17 | Lixirs, we strive to serve you the best blen                         | d of healthy ingredients. We  |  |  |
| 18 | 18 use 100% Vegetable Glycerin which makes                           | us stand out from the rest."  |  |  |
| 19 | 19 <u>https://alchemye-lixirs.com</u> (visited June 5,               | 2015).  |  |  |
| 20 | 20   |   |  |  |
| 21 | 4.11 There is no reliable evidence to support Defendar               | 4.11 There is no reliable evidence to support Defendants' health and safety claims.           |  |  |
| 22 | 22 There is no scientific evidence that vaping any type of e-liquid  | There is no scientific evidence that vaping any type of e-liquid is completely safe, healthy, |  |  |
| 23 | 23 nontoxic, or free from any potential harm. Nor are there an       | y studies or other scientific   |  |  |
| 24 | evidence to substantiate claims that VG is healthier and safer to va | evidence to substantiate claims that VG is healthier and safer to vape than PG.               |  |  |
| 25 | 25   |   |  |  |
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- In fact, scientific evidence indicates that there are at least some risks associated with vaping any e-liquid and that the long-term effects of vaping are, at best, largely unknown.8 It is well-established, for example, that nicotine can be poisonous in certain quantities.<sup>9</sup> Evidence offers no basis for distinguishing VG from PG.
- 4.13 Defendants also had actual notice that vaping organic VG e-liquid is not completely safe and risk-free. The material safety data sheet for the VG contained in Alchemy e-liquids, which Defendants produced to the State, cautions "[d]o not breathe gas/fumes/vapor/spray" and repeatedly warns that VG can cause respiratory irritation if inhaled.
- When asked by the State for evidence to substantiate their health and safety 4.14 claims, Defendants failed to produce any evidence. Instead, they edited their websites and denied ever having made such claims.

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<sup>9</sup> See, e.g. US Dept. of Health & Hum. Services, The Health Consequences of Smoke – 50 Years of Progress: A Report of the Surgeon General at 107 (2014), http://www.surgeongeneral.gov/library/reports/50years-of-progress/50-years-of-progress-by-section.html.

<sup>&</sup>lt;sup>8</sup> See, e.g. Thomas H. Brandon et al., Electronic Nicotine Delivery Systems: A Policy Statement from the American Association for Cancer Research and the American Society of Clinical Oncology, CLINICAL CANCER RES. (2015), available at http://clincancerres.aacrjournals.org/content/early/2015/01/04/1078-0432.CCR-14-2544.full.pdf+html; Hayley Born et al, Electronic Cigarettes A Primer for Clinicians, OTOLARYNGOLOGY—HEAD & NECK SURGERY (2015) http://www.ncbi.nlm.nih.gov/pubmed/26002957; Caroline Franck et al., Electronic Cigarettes in North America History, Use, and Implications for Smoking Cessation, CIRCULATION (2014), http://circ.ahajournals.org/content/129/19/1945.long; Dominic L. Palazzolo, Electronic Cigarettes and Vaping: A New Challenge in Clinical Medicine and Public Health, A Literature Review, 56 FRONT PUB, HEALTH (2013). http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3859972/; Linsday McCauley et al., An Unexpected Consequence of Electronic Cigarette Use, 141 CHEST (2012), http://journal.publications.chestnet.org/article.aspx?articleid=1206478;...

## V. FIRST CAUSE OF ACTION (Violations of the Consumer Protection Act)

- 5.1 The State realleges and incorporates Paragraphs 1.1 through 4.14 herein as if set forth in their entirety.
- 5.2 Defendants are engaged in trade or commerce within the meaning of RCW 19.86.010, and their activities impact the public interest.
- 5.3 It is a *per se* violation of RCW 19.86.020 to label, sell, or represent a product as organic if the requirements of the Organic Products Act and the National Organic Program adopted by Washington are not met. RCW 19.86.023; RCW 15.86.030. The Organic Products Act and the National Organic Program require any company that processes and sells annually more than \$5,000 worth of products as "organic" to be certified by an accredited organic certifying agent. *See* RCW 15.86.090; 7 CFR 205.100, 101. The National Organic Program also requires any product labelled, sold, or represented as 100% organic to contain only organic ingredients. 7 CFR 205.301(a).
- 5.4 Defendants violated RCW 19.86.020 by labelling, selling, and representing to Washington consumers that Alchemy e-Liquids are organic when the requirements of the Organic Products Act and the National Organic Program were not met. Specifically, Defendants have knowingly produced, processed, handled, labelled, marketed, represented and sold annually more than \$5,000 worth of Alchemy e-liquid as "organic" but have never been certified by any organic certifying agent. Defendants have also falsely represented to consumers that Alchemy e-liquids, which contain nonorganic ingredients, are 100% organic.
- 5.5 Additionally, notwithstanding that Defendants' conduct violates the Organic Products Act and is therefore a *per se* violation of the CPA, Defendants violated RCW 19.86.020 by selling Alchemy e-liquid as 100% organic. Alchemy e-liquid is not 100% organic because it contains nonorganic ingredients. Marketing a product as 100% organic when it

contains nonorganic ingredients is an unfair or deceptive act or practice because it has the tendency or capacity to mislead consumers and/or is unethical, oppressive, or unscrupulous.

5.6 Defendants also violated RCW 19.86.020 by making representations that are false, misleading, and/or cannot be substantiated by a reasonable basis. Such representations include, but are not limited to, claims that Alchemy e-Lixirs e-liquids are safe, healthy, and safer and healthier than PG e-liquids. Making false, misleading, and/or unsubstantiated representations is an unfair or deceptive act or practice because it has the tendency or capacity to mislead consumers and/or is unethical, oppressive, or unscrupulous.

## VI. PRAYER FOR RELIEF

Wherefore, the State prays for the following relief:

- 6.1 A declaration that Defendants violated the Organic Products Act (RCW 15.86) by labelling, selling, and representing products as organic when the requirements of the Organic Products Act and the National Organic Program were not met;
- 6.2 A declaration that Defendants' violations of the Organic Products Act and of the National Organic Program violate RCW 19.86.020 of the Consumer Protection Act;
- 6.3 A declaration that Defendants' acts and practices described in this Complaint are unfair or deceptive acts or practices in trade or commerce, affecting the public interest in violation of RCW 19.82.020 of the Consumer Protection Act;
- 6.4 An injunction preventing Defendants or anyone acting in concert with the from further violating Washington's Organic Products Act, the National Organic Program, or the Consumer Protection Act;
- 6.5 An award of civil penalties in the amount of \$2,000 for each and every violation of Washington's Consumer Protection Act, pursuant to RCW 19.86.140;
- 6.6 An order necessary to restore to any person an interest any moneys or property, real or person, which may have been acquired by means of an act prohibited by the Consumer

| 1     | Protection Act, p              | ursuant to RCW 19.86.080(2);   |  |  |  |
|-------|--------------------------------|--|--|--|--|
| 2     | 6.7 A                          | n award of the State's reasonable costs and attorney's fees incurred in this action, |  |  |  |
| 3     | pursuant to RCW 19.86.080; and |  |  |  |  |
| 4     | 6.8 A                          | ny other award the Court determines is just and equitable.                           |  |  |  |
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| 6     | Dated thi                      | s Aday of October, 2015.   |  |  |  |
| 7     |                                |  |  |  |  |
| 8     |                                | ROBERT W. FERGUSON   |  |  |  |
| 9     |                                | Attorney General   |  |  |  |
| 10    |                                | $\mathcal{A}$  |  |  |  |
| 11    |                                | Les When   |  |  |  |
| 12    |                                | LEILANI N. FISHER, WSBA #48233 Assistant Attorney General Attorneys for Plaintiff    |  |  |  |
| 13    |                                | State of Washington  |  |  |  |
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