



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Brittany R. Bickel
Office: (267) 930-1129
Fax: (267) 930-4771
Email: BBickel@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

January 16, 2026

VIA E-MAIL

Washington State Office of the Attorney General
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
E-mail: securitybreach@atg.wa.gov

Re: Notice of Data Event

To Whom It May Concern:

We represent Guardian Pharmacy of Washington, LLC d/b/a Mercury Pharmacy Services (“Mercury”) located at 22316 70th Ave W., Suite E, Mountlake Terrace, WA 98043 and are writing to provide a courtesy notice to your office regarding a recent incident that may affect the security of personal information relating to an undetermined number of Washington residents. This notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Mercury does not waive any rights or defenses regarding the applicability of Washington law, the applicability of the Washington data event notification statute, or personal jurisdiction.

Nature of the Data Event

On November 14, 2025, Mercury detected suspicious activity on its computer network. Mercury promptly took steps to secure its systems and launched an investigation, which included engaging a third-party cybersecurity forensics firm, to investigate the activity. The investigation determined an unauthorized actor gained access to a limited area of Mercury’s computer network between November 12, 2025, and November 14, 2025, deleted information from its computer network, and may have copied certain files from its network. The investigation was unable to confirm with specificity whether any individual information was accessed or copied by the unauthorized individual and, if such information was accessed or copied, to whom the information relates. Therefore, out of an abundance of caution, Mercury is providing notice to potentially affected individuals via a posting on its website and to the media along with this notice.

The information potentially affected, which only relates to Mercury and does not relate to any other Guardian Pharmacy locations, can vary by individual and may include a combination of certain individuals' names, address, and prescription information. Notably, patient information stored in the area of the network subject to unauthorized access does not include patients' Social Security numbers, health benefits information, or financial account information.

Notice to Washington Residents

Mercury is unable to determine whether any residents of Washington are impacted by this incident and, if so, how many Washington residents are impacted. Nevertheless, on January 13, 2026, Mercury provided notice of this incident to an undetermined number of Washington residents by posting substitute notice on its website and thereafter notifying the media, a copy of which is attached hereto as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon becoming aware of the event, Mercury moved quickly to investigate and respond to the incident, assess the security of Mercury systems, and identify potentially affected individuals.

Additionally, Mercury is providing potentially impacted individuals with guidance on how to protect their information and the contact details for the national consumer reporting agencies.

Mercury is providing written notice of this incident to your office and the U.S. Department of Health and Human Services pursuant to the Health Insurance Portability and Accountability Act (HIPAA).

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-1129.

Very truly yours,



Brittany R. Bickel of
MULLEN COUGHLIN LLC

BRB/ogf
Enclosure

EXHIBIT A

Olivia Felix

From: Katherine Bell
Sent: Wednesday, January 14, 2026 12:05 PM
To: blucia@washingtonstatestandard.com
Cc: Brittany Bickel; Olivia Felix; Christopher Carroll; Katherine Bell
Subject: Guardian Pharmacy d/b/a Mercury Pharmacy Services - Notice of Data Privacy Event
Attachments: Guardian Pharmacy of Washington Mercury - Media Notice 1-14.pdf

To whom it may concern,

Please see attached for notice of data privacy event.

Thank you,
Katherine

Katherine Bell

Attorney

Mullen Coughlin LLC

309 Fellowship Rd Suite 200

Mt. Laurel, NJ 08054

(267) 930-4810 - Office

(267) 201-2267 - Mobile

kbell@mullen.law



This email may be an attorney-client communication or otherwise confidential and privileged. If you are not the intended recipient, or received it in error, do not review or copy. Please immediately notify the sender and permanently delete/destroy the email and attachments.

Guardian Pharmacy of Washington — Notice of Data Privacy Event

Guardian Pharmacy of Washington, LLC, d/b/a Mercury Pharmacy Services (“Mercury”) is providing notice of an event which may involve information related to current and former Mercury patients. Although Mercury is unaware of any misuse of information at this time, it is providing information about the event, steps taken since becoming aware of the event, and resources available to individuals to help protect their information, should they feel it is appropriate to do so.

What Happened. On November 14, 2025, Mercury detected suspicious activity on our computer network. Mercury promptly took steps to secure our systems and launched an investigation, which included engaging a third-party cybersecurity forensics firm, to investigate the activity. The investigation determined an unauthorized actor gained access to a limited area of Mercury’s computer network between November 12, 2025, and November 14, 2025, deleted information from its computer network, and may have copied certain files from its network. The investigation was unable to confirm with specificity whether any individual information was accessed or copied by the unauthorized individual. Therefore, out of an abundance of caution, Mercury is providing this notice.

What Information Was Affected? The information potentially affected, which only relates to Mercury, and does not relate to any other Guardian Pharmacy locations, can vary by individual and may include a combination of certain individuals’ names, address, and prescription information. **Notably, patient information stored in the area of the network subject to unauthorized access does not include patients’ Social Security numbers, health benefits information, or financial account information.**

What Mercury Is Doing. Mercury takes this event and the security of the information in its care seriously. In addition to immediately launching an investigation and containment efforts upon detection of the suspicious activity and providing this notification to its current and former patients and certain regulators, Mercury is reviewing its policies and procedures regarding information security to implement additional safeguards for its systems.

What Can You Do. Although Mercury is unaware of any actual or attempted misuse of any information as a result of this event, Mercury encourages its current and former patients to remain vigilant by reviewing account statements, health insurance account records and Explanation of Benefits forms for suspicious activity and to detect errors and to report all suspicious activity to the institution that issued the record.

For More Information. Individuals seeking additional information may call the Mercury toll-free line at 425-275-5011, Monday through Friday, 9:00 a.m. to 5:00 p.m. PST.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
----------------	-----------------	-------------------

https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

Home

Our Services

Communities

Residents



MERCURY
PHARMACY SERVICES

TEL: 425.673.5200

Mercury recently experienced a data breach incident that may have impacted patient information. [For more information, [click here →](#)]

Exciting News! We've joined the Guardian family of pharmacies—one of the nation's leading long-term care pharmacy providers. [[Read the full announcement →](#)]

We Service

Skilled Nursing Facilities

Reduce nursing time, lower costs, and prevent errors.

Mercury offers quick turnaround time along with programs to improve cost containment.

Assisted Living Facilities

We provide nursing staff, caregivers, and families with solutions to improve safety and accuracy while offering timely and reliable medication delivery.

Adult Family Homes

Consistent and flexible services enable Mercury to meet the ever-evolving needs of group home managers and the individuals in their care.

Guardian Pharmacy of Washington — Notice of Data Privacy Event

Guardian Pharmacy of Washington, LLC, d/b/a Mercury Pharmacy Services (“Mercury”) is providing notice of an event which may involve information related to current and former Mercury patients. Although Mercury is unaware of any misuse of information at this time, it is providing information about the event, steps taken since becoming aware of the event, and resources available to individuals to help protect their information, should they feel it is appropriate to do so.

What Happened. On November 14, 2025, Mercury detected suspicious activity on our computer network. Mercury promptly took steps to secure our systems and launched an investigation, which included engaging a third-party cybersecurity forensics firm, to investigate the activity. The investigation determined an unauthorized actor gained access to a limited area of Mercury’s computer network between November 12, 2025, and November 14, 2025, deleted information from its computer network, and may have copied certain files from its network. The investigation was unable to confirm with specificity whether any individual information was accessed or copied by the unauthorized individual. Therefore, out of an abundance of caution, Mercury is providing this notice.

What Information Was Affected? The information potentially affected, which only relates to Mercury, and does not relate to any other Guardian Pharmacy locations, can vary by individual and may include a combination of certain individuals’ names, address, and prescription information. **Notably, patient information stored in the area of the network subject to unauthorized access does not include patients’ Social Security numbers, health benefits information, or financial account information.**

What Mercury Is Doing. Mercury takes this event and the security of the information in its care seriously. In addition to immediately launching an investigation and containment efforts upon detection of the suspicious activity and providing this notification to its current and former patients and certain regulators, Mercury is reviewing its policies and procedures regarding information security to implement additional safeguards for its systems.

What Can You Do. Although Mercury is unaware of any actual or attempted misuse of any information as a result of this event, Mercury encourages its current and former patients to remain vigilant by reviewing account statements, health insurance account records and Explanation of Benefits forms for suspicious activity and to detect errors and to report all suspicious activity to the institution that issued the record.

For More Information. Individuals seeking additional information may call the Mercury toll-free line at 425-275-5011, Monday through Friday, 9:00 a.m. to 5:00 p.m. PST.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
----------------	-----------------	-------------------

https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094