

# GONZALES

Gonzales & Gonzales

IMMIGRATION LAW OFFICES

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April 29, 2021

<sup>\*</sup>Admitted in Oregon  
<sup>n</sup>Admitted in Washington  
<sup>l</sup>Admitted in Florida

Dear Donnelle,

I hope this finds you healthy and well. I am writing to follow up on our prior notice to the Washington AG's office.

After an extensive review process, we ultimately identified a total of 1098 people with Washington mailing addresses. The final wave of notices is going out this week.

Please let me know if you have any questions. Thank you, and take care!

Very truly yours,



Jerilynn Gonzales Abrams

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IMMIGRATION LAW OFFICES

C/O IDX  
P.O. Box 1907  
Suwanee, GA 30024

To Enroll, Please Call:

1-833-573-0851

Or Visit:

<https://app.idx.us/account-creation/protect>

Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Middle>> <<Last Name>>

<<Address 1>> <<Address 2>>

<<City>>, <<State>> <<Zip Code>>

April 29, 2021

## Notice of Data Breach

Dear <<First Name>> <<Middle>> <<Last Name>>:

### What Happened?

We are contacting you because Gonzales Gonzales & Gonzales Immigration Law Offices ("the Firm") has learned of a serious data security incident that occurred between May 28 and June 2, 2020, that may have involved some of your personal information.

### What Information Was Involved?

The incident involved an unknown threat actor(s)'s unauthorized access to our Firm's computer network where Firm information was stored, including information stored for many of our clients' cases and personnel information. The threat actor potentially accessed information such as client names, mailing addresses, passport numbers, social security numbers, credit card numbers, and/or potentially other personal information. The files also contained, in some cases, personal information of a client's joint sponsor. Some files may have only included intake forms for potential clients, which typically include contact information and date of birth, and sometimes alien registration number (but not social security number).

### What Are We Doing?

We have investigated the incident and taken the necessary steps to prevent it from recurring as well as mitigate its effect on you. We have reported this crime committed against our Firm to the Federal Bureau of Investigation (FBI). We are notifying you so you can take action along with our efforts to minimize or eliminate potential harm. Because this is a serious incident, we strongly encourage you to take preventive measures now to help prevent and detect any misuse of your information. We have advised the three major U.S. credit reporting agencies about this incident and have given those agencies a general report, alerting them to the fact that the incident occurred; however, we have not notified them about the presence of your specific information in the data breach.

### What You Can Do

Because we take the protection of your information very seriously and as a precaution to help protect your identity, we are offering identity theft protection services through IDX. IDX Identity services include: [Data Variable 12/24] months of credit and CyberScan Dark Web monitoring, a \$1,000,000 identity theft insurance reimbursement policy, and fully managed ID theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised.

IDX experts are available Monday through Friday from 6 am - 6 pm Pacific Time. Please note the deadline to enroll is July 29, 2021.

Even though to date we have not received any reports of actual misuse of any information as a result of this incident, we recommend that you monitor your financial statements and credit reports for fraudulent transactions or accounts. If you see any unauthorized activity, promptly contact your financial institution.

You may obtain a free copy of your credit report maintained by each of the three credit reporting agencies by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling toll-free 877-322-8228. Review the reports carefully, and if you find anything you do not understand or that is incorrect, contact the appropriate credit reporting agency. Credit reporting agencies must investigate your report, and remove inaccurate, incomplete, or unverifiable information. In addition, if you suspect fraudulent activity, you can contact your local law enforcement agency, the attorney general of your state, and the Federal Trade Commission.

Even if you do not find any suspicious activity on your initial credit reports, the FTC recommends that you check your credit reports periodically. A victim's personal information is sometimes held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three. A security freeze restricts all creditor access to your account, but might also delay any requests you might make for new accounts. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. Enquire with the credit reporting agencies for their specific procedures regarding security freezes. Credit freezes are free.

- Equifax: 1-800-525-6285; P.O. Box 740241, Atlanta, GA 30374-0241; [www.equifax.com/personal/credit-report-services/](http://www.equifax.com/personal/credit-report-services/)
- Experian: 1-888-EXPERIAN (397-3742); P.O. Box 9532, Allen, TX 75013; [www.experian.com/help](http://www.experian.com/help)
- TransUnion: 1-800-680-7289; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790; [www.transunion.com](http://www.transunion.com)

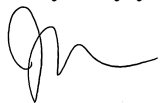
The Federal Trade Commission also provides information about how to avoid identity theft and what to do if you suspect your identity has been stolen. Visit [identitytheft.gov](http://identitytheft.gov), or write to Identity Theft Clearinghouse, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580.

#### **For More Information**

IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information. Please call 1-833-573-0851 for assistance or for any additional questions you may have.

On behalf of the Firm, we regret any inconvenience this may cause you.

Very truly yours,



Jeffrey C. Gonzales, Jonathan C. Gonzales, & Jerilynn Gonzales Abrams  
On behalf of the Firm

### **Additional Information**

*IF YOU ARE A DISTRICT OF COLUMBIA RESIDENT:* You may also obtain information about preventing identity theft from the D.C. Attorney General's Office. This office can be reached at:

441 4th Street, NW,  
Washington, DC 20001  
Phone: (202) 727-3400  
<http://oag.dc.gov>

*IF YOU ARE A MARYLAND RESIDENT:* You may also obtain information about avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at:

Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023  
[www.oag.state.md.us](http://www.oag.state.md.us)

*IF YOU ARE A NEW YORK RESIDENT:* You may also obtain information about preventing identity theft from the New York Department of State's Division of Consumer Protection. This office can be reached at:

New York State Division of Consumer Protection	
123 William Street	One Commerce Plaza
New York, NY 10038-3804	99 Washington Ave.
1 (800) 697-1220	Albany, NY 12231-0001
<a href="http://www.dos.ny.gov/consumerprotection">http://www.dos.ny.gov/consumerprotection</a>	

*IF YOU ARE A NORTH CAROLINA RESIDENT:* You may also obtain information about preventing identity theft from the North Carolina Attorney General's Office. This office can be reached at:

North Carolina Department of Justice  
Attorney General Roy Cooper  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226  
<http://www.ncdoj.com>

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JERILYNN C. GONZALES<sup>n</sup>  
Jeri@JGonzalesLaw.com

July 16, 2020

## VIA E-MAIL

<sup>\*</sup>Admitted in Oregon

<sup>n</sup>Admitted in Washington

<sup>L</sup>Admitted in Florida

Washington Attorney General's Office  
Consumer Protection Division  
800 5th Ave, Suite 2000  
Seattle, WA 98104-3188  
[SecurityBreach@atg.wa.gov](mailto:SecurityBreach@atg.wa.gov)

### **Re: Notification of Security Breach**

To Whom It May Concern:

I am writing on behalf of Gonzales Gonzales & Gonzales Immigration Law Offices ("Gonzales Immigration"), to inform you that it has recently become aware of a serious data security incident. The breach involved an unknown threat actor's unauthorized access to Gonzales Immigration's computer network where Gonzales Immigration information was stored, including information stored for many of Gonzales Immigration's clients' cases and personnel information. The breach occurred between 5/28/2020 and 6/2/2020, and Gonzales Immigration learned on 6/16/2020 that the potentially accessed files included those with personal information. Based on further analysis of those files, the threat actor(s) potentially accessed information such as client names, mailing addresses, passport numbers, social security numbers, credit card numbers, and/or other potentially personal information. The files also contained, in some cases, personal information of a client's joint sponsor. Gonzales Immigration is unable to estimate the total number of affected residents, but it is more than 500 residents of your state.

Gonzales Immigration is working with external cybersecurity experts to investigate this incident, address any vulnerabilities, and remediate the incident. The external cybersecurity experts have taken steps to secure Gonzales Immigration's systems and networks at multiple levels to provide defense in depth. Advanced active monitoring and threat detection systems are also in use to detect to thwart potential attacks and identify suspicious behavior.

Please find enclosed a copy of the notification that will be sent to the affected individuals beginning Thursday, July 16, 2020.

Please contact me at the above address with any questions or concerns regarding this incident.

Very truly yours,

  
Jerilynn Gonzales Abrams

Enclosure

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## Notice of Data Breach

### What Happened?

We are contacting you because Gonzales Gonzales & Gonzales Immigration Law Offices ("the Firm") has learned of a serious data security incident that occurred between 5/28/2020 and 6/2/2020 that may have involved some of your personal information.

### What Information Was Involved?

The incident involved an unknown threat actor(s)'s unauthorized access to our Firm's computer network where Firm information was stored, including information stored for many of our clients' cases and personnel information. The threat actors potentially accessed information such as client names, mailing addresses, passport numbers, social security numbers, credit card numbers, and/or other potentially personal information. The files also contained, in some cases, personal information of a client's joint sponsor.

### What Are We Doing?

We have investigated the incident and taken the necessary steps to prevent it from recurring as well as mitigate its effect on you. We have reported this crime committed against our Firm to the Federal Bureau of Investigation (FBI). We are notifying you so you can take action along with our efforts to minimize or eliminate potential harm. Because this is a serious incident, we strongly encourage you to take preventive measures now to help prevent and detect any misuse of your information. We have advised the three major U.S. credit reporting agencies about this incident and have given those agencies a general report, alerting them to the fact that the incident occurred; however, we have not notified them about the presence of your specific information in the data breach.

### What You Can Do

Even though to date we have not received any reports of actual misuse of any information as a result of this incident, we recommend that you monitor your financial statements and credit reports for fraudulent transactions or accounts. If you see any unauthorized activity, promptly contact your financial institution.

You may obtain a free copy of your credit report maintained by each of the three credit reporting agencies by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling toll-free 877-322-8228. Review the reports carefully, and if you find anything you do not understand or that is incorrect, contact the appropriate credit reporting agency. Credit reporting agencies must investigate your report, and remove inaccurate, incomplete, or unverifiable information. In addition, if you suspect fraudulent activity, you can contact your local law enforcement agency, the attorney general of your state, and the Federal Trade Commission.

Even if you do not find any suspicious activity on your initial credit reports, the FTC recommends that you check your credit reports periodically. A victim's personal information is sometimes held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three. A security freeze restricts all creditor access to your account, but might also delay any requests you might make for new accounts. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. Enquire with the credit reporting agencies for their specific procedures regarding security freezes. Credit freezes are free.

- Equifax: 1-800-525-6285; P.O. Box 740241, Atlanta, GA 30374-0241; [www.equifax.com/personal/credit-report-services/](http://www.equifax.com/personal/credit-report-services/)
- Experian: 1-888-EXPERIAN (397-3742); P.O. Box 9532, Allen, TX 75013; [www.experian.com/help](http://www.experian.com/help)
- TransUnion: 1-800-680-7289; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790; [www.transunion.com](http://www.transunion.com)

The Federal Trade Commission also provides information about how to avoid identity theft and what to do if you suspect your identity has been stolen. Visit [identitytheft.gov](http://identitytheft.gov), or write to Identity Theft Clearinghouse, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580.

Because we take the protection of your information very seriously and as a precaution to help protect your identity, we are offering identity theft protection services through ID Experts, to provide you with MyIDCare. MyIDCare's services include: 12 months of credit and CyberScan Dark Web monitoring (24 months where required by law), a \$1,000,000 identity theft insurance reimbursement policy, and fully managed ID theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised.

You can enroll in free ID Experts services, by calling Toll-Free Number: 833-573-0851 or going to <https://app.myidcare.com/account-creation/protect> and using the Enrollment Code JGLAW1BCS12. MyIDCare experts are available Monday through Friday from 6 am - 6 pm Pacific Time. Please note the deadline to enroll is October 16, 2020.

#### **For More Information**

MyIDCare representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information. Please call 833-573-0851 for assistance or for any additional questions you may have.

On behalf of the Firm, we regret any inconvenience this may cause you.

Very truly yours,

Jeffrey C. Gonzales, Jonathan C. Gonzales, & Jerilynn Gonzales Abrams  
On behalf of the Firm

## **Additional Information**

*IF YOU ARE A MARYLAND RESIDENT:* You may also obtain information about avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at:

Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023  
[www.oag.state.md.us](http://www.oag.state.md.us)

*IF YOU ARE A NORTH CAROLINA RESIDENT:* You may also obtain information about preventing identity theft from the North Carolina Attorney General's Office. This office can be reached at:

North Carolina Department of Justice  
Attorney General Roy Cooper  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226  
<http://www.ncdoj.com>

*IF YOU ARE A NEW YORK RESIDENT:* You may also obtain information about preventing identity theft from the New York Department of State's Division of Consumer Protection. This office can be reached at:

New York State Division of Consumer Protection  
123 William Street  
New York, NY 10038-3804  
1 (800) 697-1220  
<http://www.dos.ny.gov/consumerprotection>  
One Commerce Plaza  
99 Washington Ave.  
Albany, NY 12231-0001

*IF YOU ARE A DISTRICT OF COLUMBIA RESIDENT:* You may also obtain information about preventing identity theft from the D.C. Attorney General's Office. This office can be reached at:

441 4th Street, NW,  
Washington, DC 20001  
Phone: (202) 727-3400  
<http://oag.dc.gov>