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September 25, 2026

Attorney General Nick Brown
Attn: Consumer Protection Division
800 Fifth Avenue, Suite 2000
Seattle, WA 98104

Re: MedImpact Healthcare Systems, Inc. - Notice of Data Breach

Dear Attorney General Brown:

I serve as outside counsel to MedImpact Healthcare Systems, Inc. ("MedImpact"), a pharmacy benefits manager that primarily provides services to employer groups, health insurers, and health plans (clients).

This correspondence provides notice of a cybersecurity incident involving the personal information of 3,926 Washington residents. On October 18, 2025, MedImpact identified unauthorized activity within certain systems in its environment. Upon discovery, MedImpact promptly took steps to secure the affected systems, notified law enforcement and engaged cybersecurity experts to assist with the investigation and response. As part of its investigation, MedImpact conducted a detailed review of all data potentially impacted by the incident to match potentially impacted data with the appropriate MedImpact client, as MedImpact is a HIPAA business associate to its covered entity clients. MedImpact concluded its investigation on July 17, 2026. MedImpact sent notifications to those potentially impacted clients on or about August 13, 2026, and offered to make individual notifications on behalf of each client's members. MedImpact is making individual notifications on behalf of those clients who elected that MedImpact make notification on their behalf.

On or about September 25, 2026, MedImpact sent notification letters by U.S. Mail to 3,926 Washington residents. The information involved varied by individual but included name and one or more of the following: address, date of birth, social security number, subscriber number, and limited health information that may have included provider name, medical history, diagnosis or treatment information, surgical information, medication name, or insurance information. MedImpact has no reason to believe the information has been or will be misused.

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For those individuals whose Social Security Number was included in the potentially impacted data, MedImpact is offering affected individuals 12 months of complimentary identity monitoring services through Kroll, including credit monitoring, fraud consultation, and identity theft restoration.

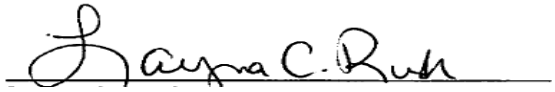
A sample notification letter is enclosed for your reference and includes:

- A description of the incident;
- A description of the information involved;
- A description of the measures MedImpact took in response to the incident;
- Instructions for enrolling in complimentary identity monitoring services through Kroll (for those individuals whose Social Security Number was included in the potentially impacted data);
- Information regarding fraud alerts, security freezes, and obtaining free credit reports; and
- Contact information for individuals who have questions regarding the incident.

MedImpact takes the privacy and security of personal information seriously and has taken steps to further enhance its security safeguards and monitoring. Please contact me if you require any additional information regarding this incident.

Sincerely,

BAKER, DONELSON, BEARMAN, CALDWELL & BERKOWITZ, PC

By: 
Layna S. Cook Rush

Enclosure:

Exhibit 1: Sample Notification Letter(s)

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MedImpact

<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

Notice of Data Breach

Dear <<First_name>> <<Last_name>>,

We are writing to notify you of a cybersecurity incident involving MedImpact Healthcare Systems, Inc. (the "Incident"). This correspondence outlines the actions MedImpact is prepared to take in response to the Incident and actions you may take if you choose.

What happened?

On October 18, 2025, MedImpact, a pharmacy benefits manager which provides services to your health plan, identified unauthorized activity within certain systems in its environment. Upon discovery, MedImpact promptly took steps to secure the affected systems. Cybersecurity experts were engaged to assist in the investigation and response to the incident. As part of that investigation, MedImpact conducted a detailed review of data potentially impacted by the incident. MedImpact determined that certain data relating to you was included within the set of potentially impacted data.

What information was involved?

The information involved varied by individual. Based on our review, the information related to you included your <<b2b_text_1 (first and last name and data elements)>>. MedImpact has no reason to believe that your information has been or will be misused.

What we are doing.

The privacy and security of your information is important to us. In response to this incident, MedImpact has taken steps to further enhance its security safeguards and monitoring. To help relieve concerns and restore confidence following this incident, we have secured the services of Kroll to provide identity monitoring at no cost to you for <<ServiceTerminMonths>> months. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration.

Visit **https://enroll.krollmonitoring.com** to activate and take advantage of your identity monitoring services.

You have until <b2b_text_6 (activation deadline)>> to activate your identity monitoring services.

Membership Number: **<<Membership Number s_n>>**

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

Additional information describing your services is included with this letter.

What you can do.

Please review the enclosed "Additional Resources" section included with this letter. This section describes additional steps you can take to help protect yourself, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file.

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For more information.

If you have questions, please call (844) 958-8925, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. Please have your membership number ready.

Protecting your information is important to us. We trust that the services we are offering to you demonstrate our continued commitment to your security and satisfaction.

Sincerely,

MedImpact Healthcare Systems, Inc.

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ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant by reviewing account statements and monitoring your credit report for unauthorized activity, especially activity that may indicate fraud and identity theft. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies.

To order your annual free credit report please visit **www.annualcreditreport.com** or call toll free at **1-877-322-8228**.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to:

Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

For Colorado, Georgia, Maine, Maryland, Massachusetts, New Jersey, Puerto Rico, and Vermont residents: You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alerts. There are two types of fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft and you have the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies.

Security Freeze. You have the ability to place a security freeze, also known as a credit freeze, on your credit report free of charge.

A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may use an online process, an automated telephone line, or submit a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that, if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past 5 years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For Maryland residents: You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, https://www.marylandattorneygeneral.gov/, 1-888-743-0023.

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, www.ncdoj.gov, 1-877-566-7226.

For New York residents: The Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; https://ag.ny.gov/.

For Connecticut residents: You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

For Massachusetts residents: You may contact the Office of the Massachusetts Attorney General, 1 Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html.

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Reporting of identity theft and obtaining a police report.

For Iowa residents: You are advised to report any suspected identity theft to law enforcement or to the Iowa Attorney General.

For Massachusetts residents: You have the right to obtain a police report if you are a victim of identity theft.

For Oregon residents: You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.

KROLL

TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.