

Notice of Data Breach

Golden Opportunities and Local Support (GOALS)
19165 136th Pl SE
Monroe WA, 98272

Aug 7, 2026

Office of the Attorney General

RE: Notice of Security Breach – RCW 19.255

To the Office of the Attorney General,

In accordance with Washington State's data breach notification laws (RCW 19.255) and federal HIPAA regulations, Golden Opportunities and Local Support, LLC ("GOALS") is providing this formal notification regarding a security breach involving the unauthorized acquisition and use of protected health information (PHI) and personal information by a former employee.

Description of the Incident

On June 11, 2026, GOALS discovered that Chloe Sloan, a former employee terminated on June 10th 2026 for misconduct, had retained unauthorized access to company resources and client information. Our internal investigation confirmed that Ms. Sloan acquired client lists and contact details, which she has since used to market a competing behavioral health/advocacy business.

Furthermore, Ms. Sloan has refused to surrender login credentials for company property, including social media accounts and electronic devices (that had to be factory reset) and has made false or defamatory statements regarding GOALS' operations to current and former clients.

Types of Information Involved

The information involved in this breach includes, but is not limited to:

- Full names of participants.
- Telephone numbers and email addresses.
- Clinical status related to Foundational Community Supports (FCS) eligibility.
- Records of communications regarding housing and employment services on her personal device.
- Connections established through GOALS community partner organizations.

Number of Washington Residents Affected

Based on our current investigation, we believe this incident affects approximately 11 Washington residents. We are in the process of identifying every individual whose unsecured PHI is reasonably believed to have been compromised.

Action Taken by GOALS

Upon discovery, GOALS took immediate steps to secure our organizational accounts and protect participant information. Our response includes:

- **Access Revocation:** Revoking Ms. Sloan's access to electronic health records and client management systems.
- **Legal Action:** Retaining legal counsel (Dunlap Bennett & Ludwig, PLLC) to issue a formal Demand for Cease and Desist, Correction, and Return of Company Property.
- **Notification:** Preparing written notifications for all affected individuals to be sent via first-class mail or email as most of these individuals do not have a home or mailing address.
- **Regulatory Reporting:** Initiating administrative reporting to the Washington Department of Health and the U.S. Department of Health and Human Services if applicable.

Contact Information

GOALS remains committed to the privacy of our participants and will continue to cooperate with regulatory authorities throughout this investigation. Should you require further information, please contact:

Alanna Lancaster
Executive Director and Owner
Golden Opportunities and Local Support, LLC
Phone: 425-382-9347
Email: alanna@goalsupport.org

Sincerely,
Alanna Lancaster
Executive Director and Owner
Golden Opportunities and Local Support, LLC

Golden Opportunities And Local Support (GOALS)



Notice of Privacy Incident

Date: 8/4/2026

Dear Participant Name,

At GOALS, protecting the privacy and confidentiality of the individuals we serve is one of our highest priorities. We are writing to inform you of a privacy incident that may have involved information related to your participation with GOALS.

What Happened

GOALS recently discovered on June 11th 2026, that a former employee may have retained unauthorized access to information and resources obtained during their employment with GOALS. The individual is alleged to have continued communicating with current and former GOALS participants and using information obtained through their role with GOALS outside of the Washington State Health Care Authority Foundational Community Supports (FCS) program framework and without authorization.

GOALS immediately initiated an internal investigation upon learning of these concerns. Because the investigation is ongoing, we have not yet determined the full scope of the information that may have been accessed, retained, used, or disclosed.

What Information May Have Been Involved

At this time, GOALS cannot conclusively determine the full extent of the information that may have been involved. Based on the information currently available, the incident has included names, contact information, communications, social media interactions, and or other information obtained during the course of providing services through GOALS.

Our investigation is ongoing to determine whether any protected health information or other confidential participant information was accessed, retained, or disclosed without authorization. If we determine that additional information regarding your personal information is affected, we will promptly notify you.

What GOALS Is Doing

GOALS has taken immediate steps to investigate this matter and protect participant information, including:

Golden Opportunities And Local Support (GOALS)



- Securing organizational accounts and reviewing access permissions.
- Conducting a comprehensive review to determine the scope of the incident.
- Taking appropriate legal and administrative actions regarding the unauthorized use of GOALS information.
- Reviewing internal privacy and security practices to strengthen safeguards against future incidents.
- Cooperating with regulatory authorities and law enforcement, as appropriate.

What You Can Do

While our investigation continues, we encourage you to:

- Contact GOALS if you receive communications from anyone claiming to represent GOALS or are former employees of GOALS that seem unusual or unauthorized.
- Do not provide personal, medical, financial, or Medicaid information in response to unsolicited communications.
- Notify GOALS immediately if you believe your information has been used inappropriately or if you have concerns regarding this incident.

We understand this notice may be concerning and sincerely apologize for any uncertainty this situation may cause. Protecting the confidentiality of our participants remains a top priority, and we are committed to keeping you informed as additional information becomes available.

We're Here to Help

We understand that receiving this notice may be concerning. If you have any questions, believe you have received unauthorized communications, or would like additional information, please contact us:

Golden Opportunities And Local Support

Phone: 425-382-9347

Email: alanna@goalsupport.org

Website: goalssupport.org

We sincerely apologize for any concern or inconvenience this incident may cause. GOALS remains committed to protecting your privacy and maintaining your trust as we continue providing services.

Sincerely,

Golden Opportunities And Local Support (GOALS)



Alanna Lancaster

Executive Director and Owner

Golden Opportunities And Local Support