

Anchor Computer, Inc.
P.O. Box 3826
Suwanee, GA 30024
Via First-Class Mail

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December 4, 2025

Notice of Data Security Incident

Dear [REDACTED],

Anchor Computer, Inc. (“Anchor Computer”) writes to inform you of a recent data security incident that may have resulted in unauthorized access to your personal information. Anchor Computer received your information in connection with services performed on behalf of MacKenzie-Childs. While we are unaware of any attempted or actual misuse of your information at this time, we are providing you with this notice out of an abundance of caution, to inform you of the incident, our response, and steps you may take to protect your information, should you feel it is necessary to do so.

What Happened:

On September 12, 2025, we detected a network security incident in which an unauthorized third-party accessed our network environment. We immediately engaged third-party forensic specialists to assist us with securing the network environment and investigating the extent of any unauthorized activity. At that time, we did not have an indication that your personal information was impacted. However, our investigation recently determined that an unauthorized third party may have acquired certain individuals’ personal information during this incident.

What Information was Involved:

Our investigation revealed that the following categories of your information were present in the impacted files: name, address and date of birth. As of this writing, Anchor Computer has not received any reports of identity theft related to the incident.

What We Are Doing:

Upon becoming aware of the incident, we promptly began taking steps to secure our systems. We also worked with third-party forensic specialists to investigate the incident and reported the incident to law enforcement. In addition, we have implemented measures to further enhance the security of our network environment.

What You Can Do:

You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three

nationwide credit reporting agencies. You can also place fraud alerts with the three credit bureaus by phone or online. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. Victims of identity theft can also get an extended fraud alert for seven years.

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

TransUnion

P.O. Box 2000
Chester, PA 19016
1-888-909-8872

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-800-525-6285

www.experian.com/fraud/center.html www.transunion.com/fraud-alerts <https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/>

For More Information:

We recognize that you may have questions not addressed in this letter. Call center representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 am to 8:00 pm Eastern time, Monday through Friday, excluding major US holidays. Please call the help line 1-833-707-0407 with any additional inquiries.

Anchor Computer values the privacy and importance of your personal data, and we apologize for any inconvenience or concern that this incident has caused.

Sincerely,

Anchor Computer, Inc.