

Matthew Toldero, Partner Cybersecurity & Data Privacy Team One West 4th Street, Suite 850 Winston-Salem, NC 27101 mtoldero@constangy.com Mobile: 336.448.8552

Emergency: <u>BreachResponse@constangy.com</u> Hotline: 877-382-2724 (877-DTA-BRCH)

October 6, 2025

#### **VIA ONLINE SUBMISSION**

Attorney General Nick Brown Office of the Attorney General Consumer Protection Division 1125 Washington Street SE P.O. Box 40100 Olympia, WA 98504-0100

Tel: 206-464-6684

**Re:** Notice of Data Security Incident

To Whom It May Concern:

Constangy, Brooks, Smith & Prophete, LLP represents Spokane Produce in connection with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Washington's data breach notification statute.

#### **Nature of the Security Incident**

On or around July 22, 2025, Spokane Produce discovered evidence that it had experienced a network disruption and immediately initiated an investigation of the matter. Spokane Produce engaged independent cybersecurity experts to assist with the process. As a result of the investigation, Spokane Produce determined that certain files may have been acquired without authorization. Spokane Produce undertook a review of those files and, on or about September 19, 2025, determined that certain personal information was contained within the potentially affected data. Spokane Produce then promptly took steps to identify address information and effectuate notice to potentially impacted individuals.

The personal information potentially impacted as a result of this incident varied per individual but included Washington residents' names, dates of birth, driver's license numbers, and Social Security numbers.

#### **Number of Washington Residents Notified**

On October 6, 2025 with the assistance of a third-party vendor, Spokane Produce notified approximately 788 Washington residents of this incident via U.S. First-Class Mail. A sample copy

Office of the Attorney General Page 2

of the notification letter sent to the potentially impacted individual(s) is included with this correspondence.

#### **Steps Taken to Address the Incident**

In response to the incident, Spokane Produce has provided potentially impacted individuals with information about steps that they can take to help protect their information, and, out of an abundance of caution, has offered such individuals complimentary credit monitoring and identity protection services through Epiq Global. This includes 12 months of credit and dark web monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. Additionally, to help reduce the risk of a similar future incident, Spokane Produce has implemented additional technical security measures throughout the environment.

#### **Contact Information**

Spokane Produce remains dedicated to protecting the information in its control. If you have any questions or need additional information, please do not hesitate to contact me at <a href="Mtoldero@Constangy.com"><u>Mtoldero@Constangy.com</u></a>. Please copy Seth Greenwald (<a href="SGreenwald@constangy.com">SGreenwald@constangy.com</a>) on any future correspondence.

Sincerely,

Matt Toldero, Partner

CONSTANGY, BROOKS, SMITH & PROPHETE, LLP

Mattlew tolders

**Enclosure: Sample Notification Letter** 



Secure Processing Center P.O. Box 680 Central Islip, NY 11722-0680 To Enroll, Please Call: 866.675.2006

Or Visit: www.privacysolutionsid.com

Enrollment Code: <<Activation Code>>>

Postal Endorsement Line

<<Full Name>>

<< Address 1>>

<<Address 2>>

<< Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

\*\*\*Postal IMB Barcode

<<Date>>

Subject: Notice of Data << Security Incident/Breach>>

#### Dear <<Full Name>>:

I am writing to inform you of a recent data security incident that may have affected your personal information. Spokane Produce takes the privacy and security of all information within its possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps that you can take to help protect your personal information.

What Happened. On July 22, 2025, Spokane Produce discovered that it had experienced a network disruption and immediately initiated an investigation of the matter. Spokane Produce engaged cybersecurity experts to assist with the process. As a result of the investigation, Spokane Produce determined that certain files were potentially acquired without authorization on August 6, 2025. Spokane Produce undertook a comprehensive review of those files and, on or about September 19, 2025 learned that some of your personal information was contained within the potentially affected data. Please note that Spokane Produce has no evidence of the misuse, or attempted misuse, of any potentially impacted information.

What Information Was Involved. The information impacted varied per individual but may have included your name, date of birth, driver's license, and Social Security number.

What We Are Doing. As soon as Spokane Produce discovered this incident, Spokane Produce took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future. Spokane Produce is also offering you complimentary identity protection services through Epiq, a leader in consumer identity protection. These services include <<12/24>> months of credit monitoring<sup>1</sup>, dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services. The deadline to enroll in these services is <<Enrollment Deadline>>.

What You Can Do. You can follow the recommendations on the following page to help protect your personal information. You can also enroll in the complementary services offered to you through Epiq by using the enrollment code provided above.

<sup>&</sup>lt;sup>1</sup> To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

**For More Information.** Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call 855-291-2628 Monday through Friday from 6:00 a.m. to 6:00 p.m. Pacific Time, excluding U.S. holidays. We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

Spokane Produce 1996 Geiger Blvd. Spokane, WA 99224 1-800-833-8381

#### Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <a href="www.annualcreditreport.com">www.annualcreditreport.com</a>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	
P.O. Box 105851	
Atlanta, GA 30348	
1-800-525-6285	
www.equifax.com	

# Experian P.O. Box 9532 Allen, TX 75013 1-888-397-3742 www.experian.com

## TransUnion P.O. Box 2000 Chester, PA 19016 1-800-916-8800 www.transunion.com

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

#### **Federal Trade Commission**

600 Pennsylvania Ave, NW Washington, DC 20580 consumer.ftc.gov 877-438-4338

#### California Attorney General

1300 I Street Sacramento, CA 95814 www.oag.ca.gov/privacy 800-952-5225

#### **Iowa Attorney General**

1305 E. Walnut Street Des Moines, Iowa 50319 www.iowaattorneygeneral.gov 888-777-4590

#### **Maryland Attorney General**

200 St. Paul Place Baltimore, MD 21202 www.marylandattorneygeneral.gov/Pages/CPD 888-743-0023

#### **New York Attorney General**

The Capitol Albany, NY 12224 800-771-7755 ag.ny.gov

#### NY Bureau of Internet and Technology

28 Liberty Street New York, NY 10005 www.dos.ny.gov/consumerprotection/ 212.416.8433

#### **Oregon Attorney General**

1162 Court St., NE Salem, OR 97301 www.doj.state.or.us/consumerprotection 877-877-9392

#### **Rhode Island Attorney General**

150 South Main Street Providence, RI 02903 www.riag.ri.gov 401-274-4400

### Washington D.C. Attorney General

400 S 6th Street, NW Washington, DC 20001 oag.dc.gov/consumer-protection 202-442-9828 Kentucky Attorney General 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601 www.ag.ky.gov 502-696-5300 NC Attorney General 9001 Mail Service Center Raleigh, NC 27699 ncdoj.gov/protectingconsumers/ 877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <a href="www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf">www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf</a>.