



THE COMPUTER MERCHANT, LTD.

P.O. Box 1907
Suwanee, GA 30024

<<First Name>> <<Last Name>>

<<Address1>> <<Address2>>

<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>
Enrollment Deadline: November 19, 2025

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

August 19, 2025

Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

We are writing to inform you about a cybersecurity event involving an unauthorized party acquiring some of your personal information. We are providing this notice to give you information about what happened, what we are doing in response, and how you can enroll in our offer of free identity-theft-protection services.

WHAT HAPPENED?

In July 2024, we experienced a cyberattack against our computer network. We promptly responded to secure and to restore our environment. This included a complete wipe and restore of our computer assets. At the time, our investigation did not uncover that personal information had been acquired by an unauthorized third party. In January 2025, we became aware of a claim that data from the incident had been made publicly available. We promptly worked to retrieve those files and engaged a data-review firm to analyze those files' contents. We received the data-review results in May and have been working since then to ensure we have accurate contact information for notifying impacted individuals.

WHAT INFORMATION WAS INVOLVED?

We determined that the impacted files contained some of your personal information, which may include your name and Social Security number.

WHAT ARE WE DOING?

We acted promptly to secure and to restore our systems. In addition, to help protect you from fraud or identity theft, we are offering identity-theft-protection services through IDX. IDX identity-protection services include: [12/24] months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

WHAT CAN YOU DO?

We encourage you to remain vigilant for any signs of unauthorized financial activity and review the **Additional Steps You Can Take** guidance on the next page. We also encourage you to contact IDX with any questions and to enroll in the free identity-protection services by calling 1-855-202-8150 or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is November 19, 2025.

FOR MORE INFORMATION

Please call 1-855-202-8150 for assistance or for any additional questions you may have. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Sincerely,

A handwritten signature in black ink, appearing to read "William Allen". The signature is fluid and cursive, with the first name "William" and last name "Allen" clearly distinguishable.

William Allen
The Computer Merchant, Ltd.

ADDITIONAL STEPS YOU CAN TAKE

Remain vigilant – We encourage you to remain vigilant for fraud or identity theft by reviewing your account statements and free credit reports. Contact your financial institution if you see errors or activity you don't recognize on your account statements. Get your free credit report by visiting www.annualcreditreport.com or calling (877) 322-8228. If you see errors on that report, contact the relevant consumer reporting agency:

- **Equifax.** PO Box 740241, Atlanta, GA 30374 | (800) 685-1111 | www.equifax.com
- **Experian.** PO Box 9701, Allen, TX 75013 | (888) 397-3742 | www.experian.com
- **TransUnion.** PO Box 2000, Chester, PA 19016 | (888) 909-8872 | www.transunion.com

You can find additional suggestions at www.IdentityTheft.gov. Consider also contacting the Federal Trade Commission for more details on protecting yourself from fraud or identity theft as well as fraud alerts and security freezes (both of which are discussed below). You can send a letter to the Federal Trade Commission at 600 Pennsylvania Ave NW, Washington, DC 20580; call them at (877) 438-4338; or visit their website, www.ftc.gov.

Consider placing a fraud alert or security freeze on your credit file – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency. The alert lasts for one year, but you can renew it.
- A security freeze is a more dramatic step that will prevent others from accessing your credit report, which makes it harder for someone to open an account in your name. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and prior addresses. There is no charge for requesting a security freeze.

Report suspicious activity – If you believe you are the victim of fraud or identity theft, consider notifying your attorney general or the Federal Trade Commission. You should also consider filing a police report with your local law enforcement and requesting a copy of that report.

Review the Fair Credit Reporting Act – You also have certain rights under the Fair Credit Reporting Act (FCRA), including the right to know what is in your file, to dispute incomplete or inaccurate information, and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit: <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.

Consider additional helpful resources – Your state attorney general may have more information on fraud alerts, security freezes, and steps to protect yourself from fraud or identity theft.

Maryland Residents. You can contact the Maryland Attorney General at 200 St. Paul Place, Baltimore, MD 21202. You can also call their office at (888) 743-0023 or visit their website, www.marylandattorneygeneral.com.

New York Residents. You can contact the New York Attorney General at The Capitol, Albany, NY 1224. You can also call their office at (800) 771-7755 or visit their website, www.ag.ny.gov.

North Carolina Residents. You can contact the North Carolina Attorney General at 90001 Mail Service Center, Raleigh, NC 27699. You can also call their office at (919) 716-6400 or visit their website, www.ncdog.gov.

Washington, DC Residents. You can contact the Washington, DC Attorney General at 400 6th St. NW, Washington, DC 20001. You can also call their office at (202) 727-3400 or visit their website, www.oag.dc.gov.

Rhode Island Residents. You can contact the Rhode Island Attorney General at 150 South Main Street, Providence, RI 02903. You can also call their office at (401) 274-4400 or visit their website, www.riag.ri.gov. This event impacted 433 Rhode Island residents.

This notice was not delayed due to a law enforcement investigation.