



# Data Incident Notification

## MindFuel responds to possible data breach

The MindFuel Foundation ("MindFuel) takes our privacy obligations seriously. MindFuel is committed to maintaining the confidentiality and security of the information that we have in our custody or control, and we strive to limit the information we collect and safeguard such information from unauthorized access, disclosure, or loss.

During a recent review, we learned that a snapshot of a historical testing database was placed in a location accessible to MindFuel developers by a third-party service provider and may have been viewed by web crawlers on May 5, 2025. We promptly commenced an investigation and took steps to remove access.

While the data that may have been accessed was most likely testing data, there is a small chance that certain production data from before May 26, 2021 was included. The personal information may have included:

- First and Last Name
- Email Address
- City, state/province, country
- Phone Number (optional field, if provided)
- Username
- Hashed password

As part of our response to this incident, and to maintain the integrity of our systems, we removed the data from the database and triggered a reset of the password on Wonderville accounts. We have also established a secure location for file transfers, as well as a process to remove legacy accounts.

Given the limited and historical contact information involved, we are providing this notice out of an

abundance of caution. At this time, we are not aware of any unauthorized use of this information by a third party or otherwise.

Consistent with safe online guidance, it is recommended that individuals remain vigilant with respect to the widespread risk of phishing attacks. Exercise caution with email correspondence or telephone calls, particularly those that purport to come from MindFuel and that request any information from you. Exercise caution when opening email attachments or clicking links in emails. Monitor your emails and accounts for any unusual sign-ins or communications. When possible, ensure multi-factor authentication is enabled. While all Wonderville passwords have been reset, it is good practice to use strong and unique passwords for all online accounts and change them regularly.

We take the privacy and security of your information seriously and have taken steps to prevent similar incidents from happening in the future. If you have any questions, please contact us at:

**The MindFuel Foundation**

Suite 260, 3512 33 Street NW  
Calgary AB T2L 2A6

Calgary Contact Info:

P: 403.220.0077  
E: [dataquestions@mindfuel.ca](mailto:dataquestions@mindfuel.ca)

[Unsubscribe](#) - [Unsubscribe Preferences](#)