

March 28, 2025

Via Electronic Mail and Online Form

Washington State
Office of the Attorney General
The Honorable Nick Brown, Attorney General
1125 Washington St. SE
Olympia, WA 98504

Re: SoloPoint Solutions, Inc. Notice of Data Breach

Dear Sir or Madam:

We are writing on behalf of our client, SoloPoint Solutions, Inc. ("SoloPoint") regarding a security incident. On March 28, 2025, we submitted a report of the incident online. Out of an abundance of caution, we are submitting this letter to you via email.

On January 15, 2025, SoloPoint experienced suspicious activity on its company server. SoloPoint engaged a cybersecurity firm to conduct a forensic investigation. SoloPoint filed a complaint with the U.S. Federal Bureau of Investigation ("FBI") Internet Crime Complaint Center (www.ic3.gov), and it has and will continue to cooperate with law enforcement investigations.

Based on the forensic investigation, the cybersecurity firm determined that an unknown third party(ies) started using a password spraying technique in September 2024 and eventually gained unauthorized access to SoloPoint's network. SoloPoint has taken several steps to contain the incident and enhance its security including changing all passwords, installing endpoint detection sensors on computers, and using a managed detection and response service, which is monitored 24/7 by a third-party security operations service, to detect and respond immediately to security incidents.

The investigation discovered unauthorized access to SoloPoint's company server that stores business administration information. Following an analysis of the server impacted, it was recently determined that HR files containing certain personal information of current and former employees (collectively, "employees") may have been compromised.

From SoloPoint's analysis, there were six (6) Washington residents impacted by the incident. Notification to those individuals have been or are being mailed today, March 28, 2025. A sample of that notification is enclosed. Though SoloPoint does not have evidence that any personal information has been fraudulently used as a result of the incident, SoloPoint is offering impacted individuals one (1) year of free credit and identity monitoring services, including identity restoration services through Experian IdentityWorkssm.

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In addition, in its written notification, SoloPoint provides impacted individuals detailed information and steps they can take to protect themselves and their personal information.

SoloPoint takes this incident, and the privacy and security of personal information, very seriously. If you have any questions or require further information, please feel free to contact me at stephanie@sosparkslaw.com or by my office phone, (408) 207-4701, and I will respond as soon as possible.

Very truly yours,

SPARKS LAW APC



Stephanie O. Sparks, Esq.
Principal

SOS:ss

Encl.