



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

Jillian Seifrit
Office: (267) 930-4651
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Email: JSeifrit@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

February 5, 2025

VIA E-MAIL

Washington State Office of the Attorney General
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
E-mail: securitybreach@atg.wa.gov

Re: Supplemental Notice of Data Event

To Whom It May Concern:

We continue to represent Youth Eastside Services (“YES”) located at 999 164th Ave Northeast Bellevue, WA 98008. We write to supplement our December 20, 2024, notification to your office to inform you that on February 5, 2025, YES mailed notice to approximately seven hundred fifty-five (755) Washington residents in relation to this event. The types of personal information that were impacted include: name, medical information, date of birth, and health insurance information. Written notice was provided in substantially the same form as the letter attached here as *Exhibit A*. This notice may be supplemented if any new significant facts are learned subsequent to its submission. By providing this notice, YES does not waive any rights or defenses regarding the applicability of Washington law, the applicability of the Washington data event notification statute, or personal jurisdiction.

A copy of our initial submission to your office can be found attached here as *Exhibit B*. Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4651.

Very truly yours,

Jillian Seifrit of
MULLEN COUGHLIN LLC

EXHIBIT A



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

February 5, 2025

M7849-L01-0000001 P001 T00001 *****SCH 5-DIGIT 12345



SAMPLE A SAMPLE - L01 INDIVIDUAL

APT ABC

123 ANY STREET

ANYTOWN, ST 12345-6789



Notice of Security Event

Dear Sample A. Sample:

Youth Eastside Services (“YES”) writes to inform you of a recent event that may impact the privacy of some of your personal information. We are providing you with information about the event, our response, and steps you may take to protect against any misuse of your information, should you feel it necessary to do so.

What Happened? On November 13, 2024, YES detected suspicious activity within our network and we began an investigation into the nature and scope of the activity. Our investigation determined that certain YES computer systems were accessed by an unknown actor between November 13, 2024, and November 14, 2024, and during this time, certain files were accessed and/or exfiltrated. We are conducting a thorough review of the potentially involved data to identify individuals with personal information in the files.

What Information Was Involved? Although this review is ongoing, we recently determined that the following types of information related to you were potentially impacted: your name, medical record identification number (“MRN”), date of birth, address, demographic information, diagnosis, clinical documentation, claim information, insurance information, and service/appointment dates. YES is not aware of any actual or attempted identity theft or fraud in connection with this event.

What We Are Doing. The confidentiality, privacy, and security of information in our care is among our highest priorities. Upon becoming aware of the suspicious activity, we immediately commenced an investigation with the assistance of third-party cybersecurity specialists to confirm its nature and scope and, as part of our ongoing commitment to data privacy, we implemented additional security measures. As an added precaution, we are offering you access to credit monitoring and identity restoration assistance services for ## months through Experian at no cost to you. The deadline to enroll in these services is May 30, 2025. A description of services and instructions regarding how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Personal Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. In addition to enrolling in the credit monitoring services being offered to you, we encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and reporting suspected identity theft and fraud to your credit card company or bank. You should also review your credit reports. You may also review the information contained in the enclosed *Steps You Can Take to Help Protect Personal Information*. There you will also find more information regarding ways to protect and monitor your information.

For More Information. If you have further questions or concerns, or would like an alternative to enrolling online, please call Experian Monday through Friday from 6:00 am – 6:00 pm Pacific Time (excluding major U.S. holidays). You can also write to us at 999 164th Avenue NE, Bellevue, Washington 98008.

Sincerely,

Youth Eastside Services

ENGAGE#

0000001



M7879-L01

STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Enroll in Monitoring Services

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for ## months.

If you believe there was fraudulent use of your information as a result of this event and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the event (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for ## months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary ##-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** May 30, 2025 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/credit
- Provide your **activation code**: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this event, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team by May 30, 2025. Be prepared to provide engagement number ENGAGE# as proof of eligibility for the Identity Restoration services by Experian.

Additional Details Regarding Your ##-Month Experian IdentityWorks Membership

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.¹
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance²:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, _____ Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

¹ Offline members will be eligible to call for additional reports quarterly after enrolling.

² The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state attorney general. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state attorney general. This notice has not been delayed by law enforcement.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

0000001





Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

February 5, 2025

M7849-L02-0000002 P001 T00001 *****SCH 5-DIGIT 12345



PARENT OR GUARDIAN OF
SAMPLE A SAMPLE - L02 MINOR
APT ABC
123 ANY STREET
ANYTOWN, ST 12345-6789



Notice of [Security Event/Data Breach]

Dear Parent or Guardian of Sample A. Sample:

Youth Eastside Services (“YES”) writes to inform you of a recent event that may impact the privacy of some of your minor’s personal information. We are providing you with information about the event, our response, and steps you may take to protect against any misuse of your minor’s information, should you feel it necessary to do so.

What Happened? On November 13, 2024, YES detected suspicious activity within our network and we began an investigation into the nature and scope of the activity. Our investigation determined that certain YES computer systems were accessed by an unknown actor between November 13, 2024, and November 14, 2024, and during this time, certain files were accessed and/or exfiltrated. We are conducting a thorough review of the potentially involved data to identify individuals with personal information in the files.

What Information Was Involved? Although this review is ongoing, we recently determined that the following types of information related to your minor were potentially impacted: your minor’s name, medical record identification number (“MRN”), date of birth, address, demographic information, diagnosis, clinical documentation, claim information, insurance information, and service/appointment dates. YES is not aware of any actual or attempted identity theft or fraud in connection with this event.

What We Are Doing. The confidentiality, privacy, and security of information in our care is among our highest priorities. Upon becoming aware of the suspicious activity, we immediately commenced an investigation with the assistance of third-party cybersecurity specialists to confirm its nature and scope and, as part of our ongoing commitment to data privacy, we implemented additional security measures. As an added precaution, we are offering your minor access to minor monitoring and identity restoration assistance services for 12 months through Experian at no cost to you. The deadline to enroll in these services is May 30, 2025. A description of services and instructions regarding how to enroll can be found within the enclosed *Steps You Can Take to Help Protect A Minor’s Personal Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll your minor in these services.

What You Can Do. In addition to enrolling in the monitoring services being offered to your minor, we encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your minor’s account statements and reporting suspected identity theft and fraud to your minor’s credit card company or bank. You may also review the information contained in the enclosed *Steps You Can Take to Help Protect A Minor’s Personal Information*. There you will also find more information regarding ways to protect and monitor your minor’s information.

For More Information. If you have further questions or concerns, or would like an alternative to enrolling online, please call Experian at 1-833-918-6595 toll-free, Monday through Friday from 6:00 am – 6:00 pm Pacific Time (excluding major U.S. holidays). You can also write to us at 999 164th Avenue NE, Bellevue, Washington 98008.

Sincerely,

Youth Eastside Services

B138638

0000002



M7879-L02

STEPS YOU CAN TAKE TO HELP PROTECT A MINOR'S PERSONAL INFORMATION

Enroll in Monitoring Services

To help protect your minor's identity, we are offering complimentary access to Experian IdentityWorksSM for 12 months.

If you believe there was fraudulent use of your minor's information as a result of this event and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the event (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 12-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your minor's personal information, please follow the steps below:

- Ensure that you **enroll by** May 30, 2025 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/minorplus
- Provide your **activation code**: ABCDEFGHI
- Provide your minor's information when prompted.

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this event or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-918-6595 by May 30, 2025. Be prepared to provide engagement number as proof of eligibility for the Identity Restoration services by Experian.

Additional Details Regarding Your Minor's 12-Month Experian IdentityWorks Membership

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security number on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance¹:** Provides coverage for certain costs and unauthorized electronic fund transfers.

¹ The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Monitor Your Minor's Accounts

Typically, credit reporting agencies do not have credit reports in a minor's name. To find out if your minor has a credit report or to request a manual search for your minor's Social Security number, each bureau has its own process. To learn more about these processes or request these services, you may contact the credit bureaus by phone or in writing or you may visit the below websites:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/education/identity-theft/articles/-/learn/child-identity-theft/	https://www.experian.com/help/minor-request.html	https://www.transunion.com/fraud-victim-resources/child-identity-theft
1-800-685-1111	1-888-397-3742	1-800-916-8800
P.O. Box 105788 Atlanta, GA 30348-5788	P.O. Box 9554 Allen, TX 75013	P.O. Box 2000 Chester, PA 19016

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three (3) major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <https://www.annualcreditreport.com> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three (3) major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven (7) years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze for your minor, where available, you may need to provide some or all of the following information:

1. Your minor child's full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Your minor child's Social Security number;
3. Your minor child's date of birth;
4. Your minor child's addresses for the prior two (2) to five (5) years;
5. Your minor child's proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.);
and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if your minor child is a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three (3) major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

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Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state attorney general. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

EXHIBIT B

Data Breach Notification Form

Thank you for your submission. An automatic email will be sent to jsifrit@mullen.law with a copy of the materials you submitted.

Data Breach Notification Form

IMPORTANT: Please do not use this form to provide updates to a previously submitted notice. Please send all updates to SecurityBreach@atg.wa.gov (mailto:SecurityBreach@atg.wa.gov), and include the date of submission of the original notice you provided. Thank you.

*** Required Information**

1 Entity Details

***Name of Entity**

(The name of the company/agency/entity that experienced data-breach)

Url Address

Washington State Unified Business ID

Number of employees

*** Address**

*** City**

State

***Zip**

***Phone**

***Industry Affected**

2 Breach Detail

***When did the entity first become aware an incident took place**

***Start of Breach**

Unknown

***End of Breach**

Unknown

Start of Investigation

End of Investigation

3rd Party Forensic Firm/Security Firm

***Information Compromised**

- Name
- Social Security Number
- Driver's License or Washington ID Card Number
- Financial & Banking Information
- Full Date of Birth
- Unique Private Key (e.g. used to authenticate or sign an electronic record)
- Student ID Number
- Military ID Number
- Passport Number
- Health Insurance Policy or ID Number
- Medical Information
- Biometric Data
- Username and Password/Security Question Answers
- Email Address and Password/Security Question Answers
- Other

***# of Washingtonians Affected**

Unknown

***If unknown, please explain**

***Cause of Breach**

***Cyberattack Type**

Other Breach Causes or Attacks

***Summary of Steps Taken to Contain the Breach**

3 Notice to Washington Residents

***Date notice provided**

12/20/2024

***Did the notice include the three credit agencies?**

No

***Form of Notice**

- Electronic
- Written
- Substitute

Upload Attachments You may upload **5 files** with a total file size limit of **20 megabytes**. Please provide the following documents as well as any supporting documentation (PDF Only):

- **Cover Letter to Attorney General's Office**

No file chosen

- ***Notice to Washington Residents**

Youth Eastsi...nt - WA.pdf

- **Other Attachments**

No file chosen

4 Contact Information

***Last Name**

Seifrit

***First Name**

Jillian

Middle Name

***Organization/Law Firm Name**

Mullen Coughlin LLC

***Address**

426 W Lancaster Ave

***City**

Devon

***State**

WA

***Zip**

19333

***Phone**

(267) 930-4651

***E-Mail Address**

jsifrit@mullen.law

***Confirm E-Mail Address**

jsifrit@mullen.law

A confirmation email containing a copy of your completed submission will be emailed to the address provided.

5 Public Record Disclosure and Signature

* I acknowledge that the information provided, including the attachments, once submitted will be posted on the Attorney General Office’s public facing website and may constitute a public record.

I understand

I declare, under penalty of perjury under the laws of the State of Washington, that the information contained in this complaint is true and accurate, and that any documents attached are true and accurate copies of the originals.

***Name**

Kyle Elzey

***Declared this date**

12/20/2024

***City:**

Alexandria

***State:**

VA

I'm not a robot reCAPTCHA
Privacy - Terms

Submit

EXHIBIT 1

The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, the Youth Eastside Services (“YES”), located at 999 164th Avenue NE, Bellevue, Washington 98008, does not waive any rights or defenses regarding the applicability of Washington law, the applicability of the Washington data event notification statute, or personal jurisdiction.

Nature of the Data Event

On November 13, 2024, YES detected suspicious activity within its network and began an investigation into the nature and scope of the activity. Immediately after identifying these issues, YES took steps to ensure the security of the YES network and began an investigation. YES’ investigation determined that some of its computer systems were accessed by an unknown actor and on November 13-14 certain files were accessed and/or exfiltrated without authorization from its systems. As a result, YES is conducting a detailed review of the systems that were involved in order to determine what information they may contain and to whom the information belongs. On or around December 3, 2024, YES determined that information, including individuals’ names, medical information, dates of birth, and health insurance information, related to Washington residents is likely impacted.

Notice to Washington Residents

On or about December 20, 2024, YES posted notice of this event on the YES website and distributed notice to statewide media outlets in Washington. YES is still reviewing the data to determine the names, addresses, and impacted data elements in order to mail notices to individuals. YES is also still reviewing to determine the number of Washington residents impacted.

Other Steps Taken and To Be Taken

Upon becoming aware of the event, YES moved quickly to investigate and respond to the event, assess the security of YES systems, and identify potentially affected individuals. YES is also working to implement additional safeguards and is reviewing relevant policies and procedures.

Additionally, YES is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including information on how to place a fraud alert and security freeze on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports and explanation of benefits, and encouragement to contact the Federal Trade Commission, their state attorney general, and law enforcement to report attempted or actual identity theft and fraud.

The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, the Youth Eastside Services (“YES”), located at 999 164th Avenue NE, Bellevue, Washington 98008, does not waive any rights or defenses regarding the applicability of Washington law, the applicability of the Washington data event notification statute, or personal jurisdiction.

Nature of the Data Event

On November 13, 2024, YES detected suspicious activity within its network and began an investigation into the nature and scope of the activity. Immediately after identifying these issues, YES took steps to ensure the security of the YES network and began an investigation. YES’ investigation determined that some of its computer systems were accessed by an unknown actor and on November 13-14 certain files were accessed and/or exfiltrated without authorization from its systems. As a result, YES is conducting a detailed review of the systems that were involved in order to determine what information they may contain and to whom the information belongs. On or around December 3, 2024, YES determined that information, including individuals’ names, medical information, dates of birth, and health insurance information, related to Washington residents is likely impacted.

Notice to Washington Residents

On or about December 20, 2024, YES posted notice of this event on the YES website and distributed notice to statewide media outlets in Washington. YES is still reviewing the data to determine the names, addresses, and impacted data elements in order to mail notices to individuals. YES is also still reviewing to determine the number of Washington residents impacted.

Other Steps Taken and To Be Taken

Upon becoming aware of the event, YES moved quickly to investigate and respond to the event, assess the security of YES systems, and identify potentially affected individuals. YES is also working to implement additional safeguards and is reviewing relevant policies and procedures.

Additionally, YES is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including information on how to place a fraud alert and security freeze on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports and explanation of benefits, and encouragement to contact the Federal Trade Commission, their state attorney general, and law enforcement to report attempted or actual identity theft and fraud.