



Return to IDX:
4145 SW Watson Ave
Suite 400
Beaverton, OR 97005

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

December 19, 2023

Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident that involved some of your information. This notice explains the incident, the measures we have taken, and steps you may take in response.

What Happened

This letter is written to inform you that on December 6, 2023, Snagajob discovered that an unauthorized actor accessed your Snagajob account. Snagajob acted quickly to halt further unauthorized access to your account by resetting your account password and logging you out from any open sessions. After investigating this activity, we believe that the unauthorized actor used credentials (e.g., email address and password) stolen from other sources to access your account.

What Information Was Involved

The account information included name, date of birth, home address, phone number, and your employment information (such as your resume and job application history).

What We Are Doing

We have implemented additional technical safeguards on our infrastructure to help prevent a similar incident from occurring in the future. We have also reached out to affected individuals—including yourself—via email to provide guidance on password security and how to avoid phishing attacks.

What You Can Do

At this time, there is no evidence that your information has been misused. However, we encourage you to make sure your passwords are secure and stay vigilant for phishing attempts. If you believe that you are the victim of identity theft, you can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

For More Information

We deeply regret any inconvenience or concern this may cause. If you have any questions about this incident, please call 888-762-7624, Monday through Friday, between 8 AM and 6 PM, Eastern Time, or email support@snagajob.com.

Sincerely,

Keith Forshew
CEO
Snagajob.com, Inc.