

March 14, 2023

PLEASE READ IMPORTANT INFORMATION

Dear :

We recently discovered a potential information security incident involving Allstate's MyAccount system. An unauthorized user may have used your username and password to access certain information from your Allstate MyAccount between Jan. 8 and Feb. 28, 2023. We have no indication that your information was actually acquired.

We learned that this information may have included your name, bank account number, and routing number. We took steps to prevent further access, including locking your Allstate MyAccount. You'll have to reset your password the next time you log in, if you haven't done so already. We also recommend that you remain vigilant and review your account statements and free credit reports regularly to ensure there is no unauthorized or unexplained activity.

We don't know how the unauthorized user obtained your username and password, but it's possible that it was a reused username and password combination from another site or application. Any passwords used for your Allstate MyAccount should be complex, and include at least 1 lower case letter and 1 number. It's also a good practice not to reuse passwords across multiple accounts. More information on choosing and remembering strong passwords can be found on https://consumer.ftc.gov/articles/password-checklist.

Allstate Identity Protection Coverage

Although we have no reason to believe your information was actually acquired, we are offering 12 months of Allstate Identity Protection – Reserve plan coverage.

This Includes:

- Credit monitoring, rapid fraud alerts, and credit freeze assistance
- Advanced digital identity and dark web monitoring
- Full-service identity theft remediation support
- Up to \$50,000 of expense coverage that covers out-of-pocket costs related to fraud*

These services are provided by Allstate Identity Protection and will be available to you at no charge for 12 months and begin as soon as you complete the registration.

To safeguard your privacy and security, you will be asked to verify your identity before monitoring can be activated. To register your account and activate your services:

- 1. Type the following URL into your browser:
- 2. Enter the following code in the Access Code** field:
- 3. Click the 'Next' button and follow the instructions to create your account
- 4. Create a username and password, then click 'Next'
- 5. Click 'Sign In' to begin utilizing your portal

Important – you must register your account and activate your monitoring services within 90 days from the date of this letter, otherwise your ability to access the services will expire.



If you have further questions, please contact Allstate Identity Protection Customer Care specialist at They will be able to take your calls anytime you need help.

Additional Resources

We also want you to know about additional resources to help protect against identity theft or the unauthorized use of personal information. Here are the toll-free numbers, addresses and websites for the major consumer reporting agencies.

Equifax	Experian	Trans Union
P.O. Box 740241	P.O. Box 2002	P.O. Box 1000
Atlanta, GA 30374-0241	Allen, TX 75013	Chester, PA 19022
www.equifax.com	www.experian.com	www.transunion.com
For general info or to request a credit	For general info, to request a credit	For general info or to request a credit
report, call 1-800-685-1111.	report, or to place a fraud alert, call 1-888-397-3742.	report, call 1-800-888-4213.
To place a fraud alert, call 1-800-525-		To place a fraud alert, call 1-800-680-
6285 or go to the Equifax Fraud Alert	You may also place a fraud alert	7289, or visit the Trans Union Fraud
website	through the Experian Fraud Center website.	Alert website
To place a security freeze free of	website.	To place a security freeze free of
charge, send a written request by	To place a security freeze free of	charge, send a written request by
regular, certified, or overnight mail	charge, send a written request by	regular, certified, or overnight mail
to:	regular, certified, or overnight mail	to:
	to:	
Equifax Security Freeze		Trans Union Security Freeze
P.O. Box 105788	Experian Security Freeze	P.O. Box 160
Atlanta, GA 30348	P.O. Box 9554	Woodlyn, PA 19094
	Allen, TX 75013	

For additional steps you can take to prevent identity theft, contact the Federal Trade Commission (FTC) at (877) ID THEFT / (877) 438-4338, review the FTC's identity theft website, www.ftc.gov/bcp/edu/microsites/idtheft, or write to the FTC at: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. Additional information for certain state residents can be found on the next page.

If you have any questions regarding this incident or on the password reset, please call the Allstate Privacy Consumer Response Center at Monday through Friday, 8:30 a.m. to 5 p.m. EST.

We sincerely regret any inconvenience this incident may cause. Please know that we respect your privacy and work hard to protect your personal information.

Sincerely,

Allstate Privacy

^{*}Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

^{**} These services require an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection and in order to confirm your identity. Some key features require additional activation. Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.

ADDITIONAL INFORMATION

For District of Columbia Residents: You can obtain information from the Office of the Attorney General for the District of Columbia on steps to take to avoid identity theft. You can Contact the Office of the Attorney General for the District of Columbia at: http://oag.dc.gov, (202) 727-3400, (202) 727-3400 (TTY), Office of the Attorney General for the District of Columbia, 400 6th Street, NW, Washington, DC 20001.

For New York Residents: You can obtain information from the New York State Office of the Attorney General about how to protect yourself from identity theft. You can contact the New York State Office of the Attorney General at: http://ag.ny.gov, (800) 771-7755 (toll-free), (800) 788-9898 (TDD/TTY toll-free line), Office of the Attorney General, The Capitol, Albany, NY 12224.

For North Carolina Residents: You can obtain additional information from the North Carolina Attorney General's office about preventing identity theft. You can contact the North Carolina Attorney General at: www.ncdoj.gov, (877) 566-7226 (toll-free in North Carolina), 919716-6400, North Carolina Attorney General's Office, 9001 Mail Service Center, Raleigh, NC 27699-9001.

For Oregon Residents: You can report suspected identity theft to law enforcement, including the FTC and the Oregon Attorney General. You can contact the Oregon Attorney General at: www.doj.state.or.us, (877) 877-9392 (toll-free in Oregon), (503) 378-4400, Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096.