

EXHIBIT 1

This notice may be supplemented with any new material facts learned subsequent to its submission. By providing this notice, Whatcom County Library System (“WCLS”) does not waive any rights or defenses regarding the applicability of Washington law, the applicability of the Washington data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about June 26, 2022, WCLS identified unusual activity on its computer network. In response, WCLS is investigating the activity to determine its nature and scope. Although the investigation remains ongoing, WCLS identified certain files that were downloaded by an unknown actor. WCLS reviewed the files and provided written notice to the individuals identified during the review of those files. Information about individuals identified in the reviewed files included name, date of birth, driver’s license or Washington state identification number, Social Security number, and library services account barcode and PIN number.

Notice to Washington Residents

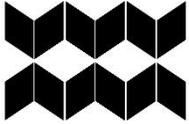
On July 11, 2022, WCLS began issuing written notice of this event. On or about July 28, 2022, WCLS provided additional written notices of this event to approximately six-hundred-thirty (630) Washington residents. Written notice is being provided in substantially the same form as the letters attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon identifying the event, WCLS began an investigation to determine the nature and scope of the event, the security of its systems, and identify potentially affected individuals. Further, WCLS notified the State Auditor’s Office and federal law enforcement of the event.

Additionally, WCLS is providing individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to the relevant financial institution. WCLS is providing individuals with information on how to place a fraud alert and security freeze on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

EXHIBIT A



whatcom county
library system

Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>>
<<City>>, <<State>> <<Zip>>
<<Country>>

<<Maildate>>

Dear <<Name 1>>:

Whatcom County Library System (WCLS) writes to notify you of an event that may impact some of your information. This letter provides information about the event, our response, and steps you may take to protect your information, should you feel it is appropriate to do so.

What Happened? On June 26, 2022, we identified unusual activity on our computer network. In response, we are investigating the activity to determine its nature and scope. Although the investigation remains ongoing, we identified some files that were downloaded by an unknown actor. To determine what information was contained in the files and to whom it related so that we could provide notification to individuals, we performed a diligent review of the files, which was completed on or around July 15, 2022.

What Information Was Involved? We determined the following types of sensitive information relating to you were present in the reviewed files: name and <<data elements>>.

What We Are Doing. We take this event and the security of information in our care seriously. As part of our ongoing commitment to the privacy of information in our care, we are implementing additional technical security measures designed to mitigate reoccurrence of this type of event. We are also reviewing and enhancing existing policies and procedures to reduce the likelihood of a similar future event. Additionally, as an added precaution, we are offering you complimentary access to monitoring services through Equifax.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud, and to review your account statements and free credit reports for suspicious activity and to detect errors. We also recommend you review the “Steps You Can Take to Help Protect Personal Information” section of this letter. Further, you may enroll in the offered complimentary monitoring services.

For More Information. If you have additional questions, please contact our dedicated assistance line at 888-481-5203, Monday through Friday from 6:00 a.m. to 6:00 p.m. Pacific (excluding U.S. holidays). You may also write to WCLS at Whatcom County Library System, Attn: Network Security Event, 5205 Northwest Drive, Bellingham, WA 98226 or email alert@wcls.org.

We regret any inconvenience or concern this event may have caused. We remain committed to safeguarding the information in our care.

Sincerely,

Whatcom County Library System

STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General.



Enter your Activation Code: <<ACTIVATION CODE>>

Enrollment Deadline: <<Enrollment Deadline>>

Equifax Credit Watch™ Gold

*Note: You must be over age 18 with a credit file to take advantage of the product

Key Features

- Credit monitoring with email notifications of key changes to your Equifax credit report
- Daily access to your Equifax credit report
- WebScan notifications¹ when your personal information, such as Social Security number, credit/debit card or bank account numbers are found on fraudulent Internet trading sites
- Automatic fraud alerts², which encourages potential lenders to take extra steps to verify your identity before extending credit, plus blocked inquiry alerts and Equifax credit report lock³
- Identity Restoration to help restore your identity should you become a victim of identity theft, and a dedicated Identity Restoration Specialist to work on your behalf
- Up to \$1,000,000 of identity theft insurance coverage for certain out of pocket expenses resulting from identity theft⁴

Enrollment Instructions

Go to www.equifax.com/activate

Enter your unique Activation Code of <<ACTIVATION CODE>> then click “Submit” and follow these 4 steps:

1. **Register:**

Complete the form with your contact information and click “Continue”.

If you already have a myEquifax account, click the “Sign in here” link under the “Let’s get started” header.

Once you have successfully signed in, you will skip to the Checkout Page in Step 4

2. **Create Account:**

Enter your email address, create a password, and accept the terms of use.

3. **Verify Identity:**

To enroll in your product, we will ask you to complete our identity verification process.

4. **Checkout:**

Upon successful verification of your identity, you will see the Checkout Page.

Click “Sign Me Up” to finish enrolling.

You’re done!

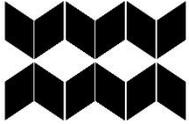
The confirmation page shows your completed enrollment.

Click “View My Product” to access the product features.

¹WebScan searches for your Social Security Number, up to 5 passport numbers, up to 6 bank account numbers, up to 6 credit/debit card numbers, up to 6 email addresses, and up to 10 medical ID numbers. WebScan searches thousands of Internet sites where consumers' personal information is suspected of being bought and sold, and regularly adds new sites to the list of those it searches. However, the Internet addresses of these suspected Internet trading sites are not published and frequently change, so there is no guarantee that we are able to locate and search every possible Internet site where consumers' personal information is at risk of being traded. ²The Automatic Fraud Alert feature is made available to consumers by Equifax Information Services

LLC and fulfilled on its behalf by Equifax Consumer Services LLC. ³Locking your Equifax credit report will prevent access to it by certain third parties. Locking your Equifax credit report will not prevent access to your credit report at any other credit reporting agency. Entities that may still have access to your Equifax credit report include: companies like Equifax Global Consumer Solutions, which provide you with access to your credit report or credit score, or monitor your credit report as part of a subscription or similar service; companies that provide you with a copy of your credit report or credit score, upon your request; federal, state and local government agencies and courts in certain circumstances; companies using the information in connection with the underwriting of insurance, or for employment, tenant or background screening purposes; companies that have a current account or relationship with you, and collection agencies acting on behalf of those whom you owe; companies that authenticate a consumer's identity for purposes other than granting credit, or for investigating or preventing actual or potential fraud; and companies that wish to make pre-approved offers of credit or insurance to you. To opt out of such pre-approved offers, visit www.optoutprescreen.com ⁴The Identity Theft Insurance benefit is

underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, under group or blanket policies issued to Equifax, Inc., or its respective affiliates for the benefit of its Members. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



whatcom county
library system

Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>>
<<City>>, <<State>> <<Zip>>
<<Country>>

<<Maildate>>

Dear <<Name 1>>:

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What Information Was Involved? We determined the following types of sensitive information relating to you were present in the reviewed files: name and <<data elements>>.

How Do I Change My PIN? We automatically updated the PIN for your library account and attempted to notify you of the update by email. Your temporary PIN is <<TempPIN>>. We recommend you update your temporary PIN by following the steps in the “Updating Your Library PIN” section of this letter unless you already updated your PIN after July 21, 2022.

What We Are Doing. We take this event and the security of information in our care seriously. In addition to proactively changing your PIN, we are implementing additional technical security measures designed to mitigate reoccurrence of this type of event. We are also reviewing and enhancing existing policies and procedures to reduce the likelihood of a similar future event.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud, and to review your account statements and free credit reports for suspicious activity and to detect errors. We also recommend you review the “Steps You Can Take to Help Protect Personal Information” section of this letter.

For More Information. If you have additional questions, please contact our dedicated assistance line at 888-481-5203, Monday through Friday from 6:00 a.m. to 6:00 p.m. Pacific (excluding U.S. holidays). You may also write to WCLS at Whatcom County Library System, Attn: Network Security Event, 5205 Northwest Drive, Bellingham, WA 98226 or email alert@wcls.org.

We regret any inconvenience or concern this event may have caused. We remain committed to safeguarding the information in our care.

Sincerely,

Whatcom County Library System

UPDATING YOUR LIBRARY PIN

1. Go to <https://wcls.org/pinreset>
2. In the upper right corner of the page, click **Log In**.
3. Enter your barcode and temporary PIN, and click **Log In**.
4. On the left menu, click **My Record**, and then click **Change Logon**.
5. Select the **Change Password** checkbox, enter your temporary PIN, and then enter a new PIN or password in the New Password and Verification fields. Click **Save**.
6. In the upper right corner of the page, click **Log Out**.

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888-298-0045	888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

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