**UW** Medicine

June 15, 2022

Mr. Bob Ferguson Office of the Attorney General 1125 Washington Street SE PO Box 40100 Olympia, WA 98504-0100

Dear Mr. Ferguson:

Pursuant to RCW 42.56.590(7), UW Medicine is notifying your office of a breach of personal information affecting 739 Washington residents.

On approximately April 16, 2022, the UW Medical Center-Northwest Neurology Clinic at Meridian Pavilion ("the clinic") was burglarized and an unencrypted laptop used to create and store electromyography (EMG) reports was stolen. We discovered the theft on April 18, 2022 and immediately filed a report with Seattle Police Department (SPD). To date, we have received no information from law enforcement that any of the data contained on the laptop has been misused. The laptop contained the affected individuals' names, dates of birth, gender, their treating physician's name, procedure name, and procedure findings.

In response to the breach, the clinic is creating a standard operating procedure for their EMG testing that will incorporate existing policy requirements for safeguarding patient information. Additionally, the clinic inventoried its laptops and other mobile devices to ensure the devices are properly secured pursuant to UW Medicine's HIPAA Information Security policy. Lastly, UW Medicine Compliance has updated its auditing criteria to help UW Medicine clinical area managers identify similar unencrypted computing devices and to provide instructions on how to secure the devices as required by our policies.

We are also notifying the U.S. Department of Health and Human Services Office for Civil Rights, the media, and including a substitute notice on the UW Medicine main web page as required by the HIPAA Breach Notification Rule.

Please do not hesitate to us if you would like additional information.

Sincerely,

Lenny Sanchez Director of Patient Privacy/ UW Medicine Compliance

**UW Medicine Compliance** 

850 Republican Street	OFFICE	206.543.3098
Box 358049	FAX	206.221.5172
Seattle, WA 98195-8049	WEB	uwmedicine.org

June 10, 2022

ADDRESSEE ADDRESS LINE 1 ADDRESS LINE 2 CITY, STATE ZIP CODE

Dear [ADDRESSEE],

Thank you for choosing UW Medicine for your care. UW Medicine takes its patients' privacy very seriously, and the confidentiality of the information we maintain for our patients is an important part of the fundamental trust that we share with our patients and their families. Regrettably, we are writing to inform you about an incident involving some of that information.

**UW** Medicine

COMPLIANCE

On approximately April 16, 2022, the UW Medicine Neurology Clinic at Meridian Pavilion (previously called Northwest Neurology) was burglarized, and a laptop used to create and store electromyography (EMG) reports was stolen. We immediately filed a report with Seattle Police Department (SPD), and to date SPD has been unable to recover the laptop. The laptop contained your EMG report, which included your physician's name and the EMG findings, as well as your name, date of birth, and gender. It did not contain your financial information or Social Security number.

To date, we have no evidence that your information has been misused and we do not believe any additional steps, such as credit monitoring, are needed. We are currently reviewing our internal protocols and procedures to prevent this from happening again. As required by federal law, we have also reported this incident to the U.S. Department of Health and Human Services Office of Civil Rights.

Please accept my sincere apology for what happened. If you have any questions about this matter or would like to discuss any other privacy concerns, please do not hesitate to contact me at (206) 543-3098 or toll-free at (855) 211-6193.

Sincerely,

Lenny Sanchez Director of Patient Privacy UW Medicine Compliance

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