

From: kris@burnstowing.com <kris@burnstowing.com>
Sent: Monday, August 06, 2018 1:57 PM
To: ATG MI CRC Complaint Processing <CRCComplaints@ATG.WA.GOV>
Subject: RE: 533971 : A notice from the Washington State Attorney General's Office

To Whom This May Concern regarding file #533971:

I would like to start this email off with my apologies for not responding sooner and also the comment that Mr. Vaughn has never contacted this office for an explanation of the impound and auctioning of his vehicle.

The situation with this vehicle is a bit long, however I will do my best to keep this reply as brief, yet thorough as possible.

The vehicle was impounded on 4/18/18 by the Tacoma Police Department. We then sent out a 24 hour notice to Mr. Vaughn as required by RCW 45.55 as well as Navy Federal Credit Union, who was the legal owner of the vehicle. Both 24 hour notices were returned. After 5 days the vehicle is considered abandoned and at that point we sent out our "custody and sale notice" to both Mr. Vaughn and Navy Federal credit union by Certificate of Mailing. Mr. Vaughn's was returned but Navy Federal Credit Union was not. We have no record of any notification that the R/O was in the military service at the time. The vehicle was abandoned in Tacoma Washington and was registered with a Bremerton Washington address. At any time the legal owner (Navy Federal Credit Union) had the opportunity to redeem the vehicle, however they chose not to. Mr. Vaughn states that the vehicle was sold at auction shortly after his return, which shows that he was no longer deployed at the time that the vehicle was auctioned off.

I have attached a copy of the Certificate of Mailing to show that we did our due diligence to contact both the R/O and L/O.

Please feel free to contact me or my office manager Darrin at 253-472-4496 with any further questions.

Regards,
Kris Zachary, Pres.

Respectfully,
Kris Zachary, Owner
Burns Towing Inc.
24 Hour Towing Services

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