

The Attorney General is committed to providing equal access to persons with disabilities. Individuals may contact the AGO Accessibility Coordinator to request an accommodation.



Not every disability is visible

Washington State Human Rights Commission

- 711 S Capitol Way, Suite 402
- PO Box 42490, MS: 42490
- Olympia, WA 98504-2490
- <http://hum.wa.gov/>
- Statewide: 800-233-3247 (voice) or 800-300-7525 (TTY)

**U.S. Department of Justice
Civil Rights Division**

- 950 Pennsylvania Ave. NW
- Disability Rights Section - NYAV
- Washington, DC 20530
- <http://www.usdoj.gov/>
- 202-514-0301 (voice)

**ATTORNEY GENERAL
OF WASHINGTON**



**Our Commitment
to Accessibility**

DISABILITY DISCRIMINATION COMPLAINTS AND GRIEVANCES

The Washington State Attorney General's Office ("AGO") is committed to providing equal access in its programs, services and activities for persons with disabilities. We foster an inclusive and accessible environment for all visitors to AGO facilities and for all users of AGO technology, including our webpage.

If you believe that the AGO has not met our commitment to accessibility, you can file a grievance.

The grievance should be filed within 60 days of the incident, should be in writing, which may include email, and contain information about the alleged discrimination, including:

- the name, address, and phone number of the complainant; and
- the location where, and date when, the concern arose and;
- a description of the concern.

Write to the AGO Accessibility Coordinator:

- PO Box 40130
- Olympia, WA 98504-0130
- Email at: AGOAccessibility@atg.wa.gov
- Voice Phone: (360) 586-7701
- TTY/TDD: 7-1-1- Washington Relay Service
- Fax: (360) 586-7680

Alternative means for filing a grievance can be provided by calling the AGO Accessibility Coordinator at (360) 586-7701. Persons who are hearing impaired may contact this number via the Washington Relay Service at 7-1-1.

The use of this grievance process as a means to achieve a prompt and equitable resolution shall not impair the complainant's pursuit of other remedies, such as filing a complaint with responsible federal and state agencies. Use of this grievance process is not a prerequisite to pursuing other remedies with outside agencies.

This grievance procedure does not apply to complaints related to AGO employment, which are governed by other AGO policies.