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SCOTT SPENCE

January 28, 2020

**Via Email ([securitybreach@atg.wa.gov](mailto:securitybreach@atg.wa.gov))**

Attorney General Bob Ferguson  
Office of the Washington Attorney General  
Consumer Protection Division  
800 5<sup>th</sup> Ave., Suite 2000  
Seattle, WA 98104

Dear Attorney General Ferguson:

Please allow this letter serves as follow up to the November 15, 2019 security incident notification.

The City of Lacey's vendor recently provided a data query that identifies the customer accounts that may have been exposed. The number of potentially impacted customer accounts is 6,209. The City's vendor indicated that malicious actors had altered application code, which could have enabled the unauthorized copying of card data from a citizen browser during a transaction.

The investigation is ongoing. The City of Lacey continues to cooperate with law enforcement.

The City of Lacey takes its role of safeguarding personal information seriously. The City's vendor believes the exposure points have been mitigated. However, the breached website portal was not restarted subsequent to shutting down the payment portal. The City of Lacey started a new payment portal on January 22, 2020.

Please do not hesitate to contact me if you have any questions.

Regards,

Troy Woo, Finance Director

